Neutralizing
Keyloggers, an intimate story between the keyboard and the system

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TROOPERS CONFERENCE IN 2022



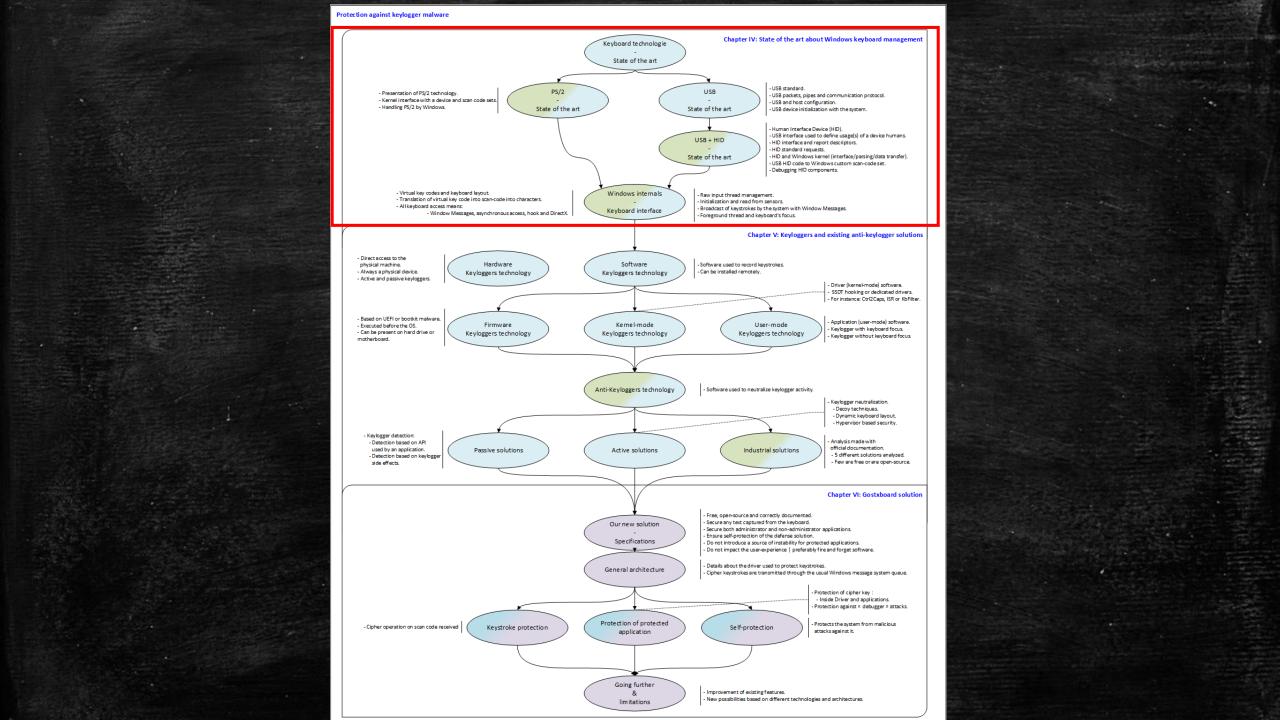
JUNE 27 TO JULY 01, 2022

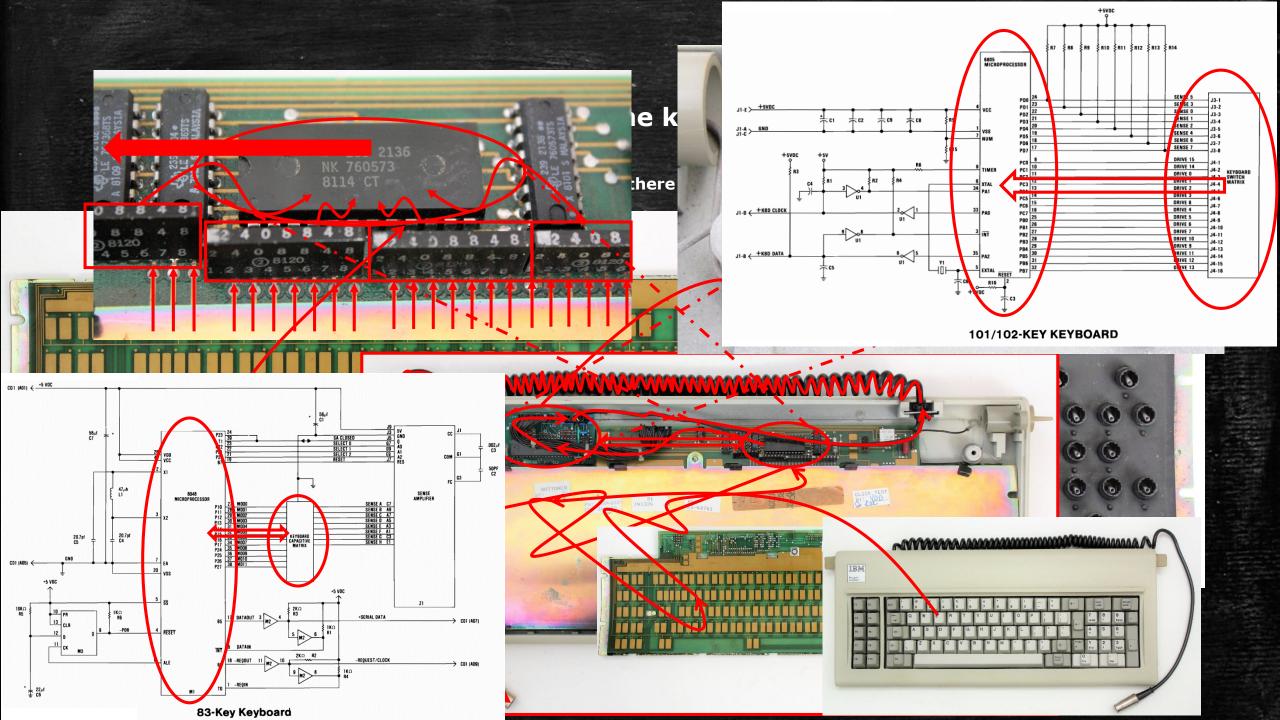
## How to protect against keyloggers?

- → How does the keyboard system work in Windows?
- → How do keyloggers work?
- → How do the existing anti-keylogger solutions work?
- → How can we do better?

We are talking about **protecting** the **integrity** of the **data** handled **within a system**.

So you want go to such a journal.





#### Different codes used by different keyboards

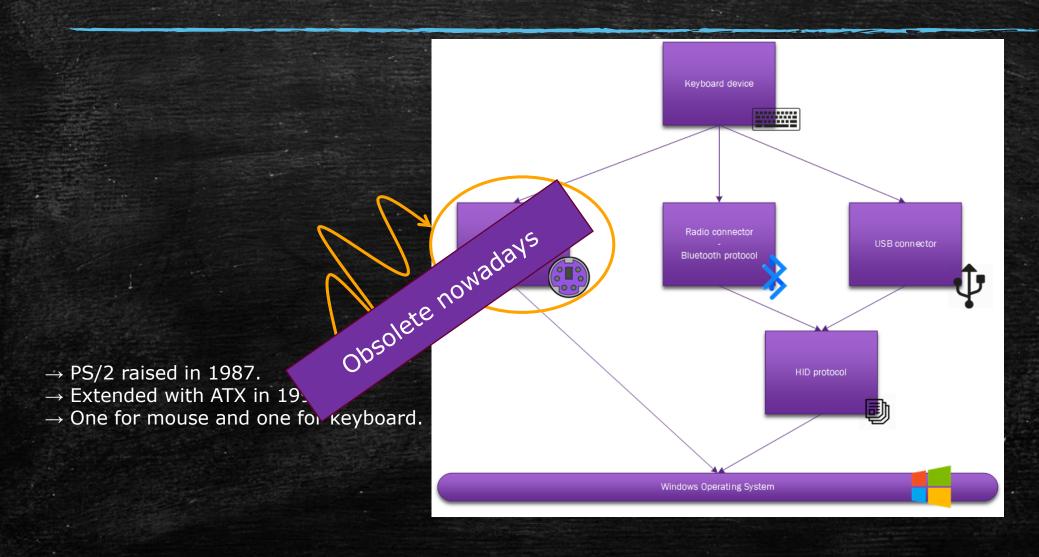
		· ·	1 (1 1
$\rightarrow$ The values present in a scan-co	da cat ara harc	iwara maniitactiirar	datinad .
rific values present in a scan-co	ue set ale mait	iwai e ilialiolactolei	ucilicu.

- → Historically speaking, there are three main scan-code sets.
  - $\rightarrow$  Scan code set 1: used by IBM PC XT ~ 1983.
  - $\rightarrow$  Scan code set 2: used by IBM PC AT ~ 1984.
  - $\rightarrow$  Scan code set 3: used by IBM PC 3270 ~ 1987.
- → A different scan-code set could be used by a keyboard manufacturer.
  - → But it would be its responsibility to translate it into a supported scan-code by the computer's operating system.
- $\rightarrow$  In practice, the scan-code set 1 is used the most by device manufacturers.
  - → Still supported by operating systems due to backward compatibility.

BM Key No.	Set 1 Make/Break	Set 2 Make/Break	Set 3 Make/Break	Base Case	Upper Case
	29/A9	0E/F0 0E	0E/F0 0E	4	~
	02/82	16/F0 16	16/F0 16	1	
	03/83	1E/F0 1E	1E/F0 1E	2	Q
	04/84	26/F0 26	26/F0 26	3	#
	05/85	25/F0 25	25/F0 25	4	8
	06/86	2E/F0 2E	2E/F0 2E	5	%
	07/87	36/F0 36	36/F0 36	6	
	08/88	3D/F0 3D	3D/F0 3D	7	&c
	09/89	3E/F0 3E	3E/F0 3E	8	•
	0A/8A	46/F0 46	46/F0 46	9	(
	0B/8B	45/F0 45	45/F0 45	0	)
	0C/8C	4E/F0 4E	4E/F0 4E		-
	0D/8D	55/F0 55 66/F0 66	55/F0 55 66/F0 66	=	+
	0E/8E			Backspace	
	0F/8F	0D/F0 0D 15/F0 15	0D/F0 0D 15/F0 15	Tab	
	10/90	15/F0 15 1D/F0 1D	15/F0 15 1D/F0 1D	q	Q W
	11/91 12/92	1D/F0 1D 24/F0 24	1D/F0 1D 24/F0 24	w	E
	13/93	24/F0 24 2D/F0 2D	24/F0 24 2D/F0 2D	0	R
	13/93	2D/F0 2D 2C/F0 2C	2D/F0 2D 2C/F0 2C	t t	T
	15/95	35/F0 35	35/F0 35	y	Y
	16/96	3C/F0 3C	3C/F0 3C	u	U
	17/97	43/F0 43	43/F0 43	u	-
	45/C5	77/F0 77	76/F0 76	Num Lock	_
	47/C7	6C/F0 6C	6C/F0 6C	Keypad 7	
	4B/CB	6B/F0 6B	6B/F0 6B	Keypad 4	
	4F/CF	69/F0 69	69/F0 69	Keypad 1	
	E0 35/E0 B5 (base)	E0 4A/E0 F0 4A (base)	77/F0 77	Keypad /	
	48/C8	75/F0 75	75/F0 75	Keypad 8	
_	4C/CC	73/F0 73	73/F0 73	Keypad 5	
	50/D0	72/F0 72	72/F0 72	Keypad 2	
	52/D2	70/F0 70	70/F0 70	Keypad 0	
10	37/B7	7C/F0 7C	7E/F0 7E	Keypad *	
1	49/C9	7D/F0 7D	7D/F0 7D	Keypad 9	
12	4D/CD	74/F0 74	74/F0 74	Keypad 6	
13	51/D1	7A/F0 7A	7A/F0 7A	Keypad 3	
14	53/D3	71/F0 71	71/F0 71	Keypad .	
5	4A/CA	7B/F0 7B	84/F0 84	Keypad -	
6	4E/CE	79/F0 79	7C/F0 7C	Keypad +	
18	E0 1C/E0 9C	E0 5A/E0 F0 5A	79/F0 79	Keypad Enter	
.0	01/81	76/F0 76	08/F0 08	Esc	
2	3B/BB	05/F0 05	07/F0 07	F1	
.3	3C/BC	06/F0 06	0F/F0 0F	F2	
4	3D/BD	04/F0 04	17/F0 17	F3	
.5	3E/BE	0C/F0 0C	1F/F0 1F	F4	
.6	3F/BF	03/F0 03	27/F0 27	F5	
7	40/C0	0B/F0 0B	2F/F0 2F	F6	
.8	41/C1	83/F0 83	37/F0 37	F7	
.9	42/C2	0A/F0 0A	3F/F0 3F	F8	
:0	43/C3	01/F0 01	47/F0 47	F9	
1	44/C4	09/F0 09	4F/F0 4F	F10	
12	57/D7	78/F0 78	56/F0 56	F11	
13	58/D8	07/F0 07	5E/F0 5E	F12	
14	E0 2A E0 37/E0 B7 E0 AA	E0 12 E0 7C/E0 F0 7C E0 F0 12	57/F0 57	Print Screen	
:5	46/C6	7E/F0 7E	5F/F0 5F	Scroll Lock	
26	E1 1D 45/E1 9D C5	E1 14 77 E1/F0 14 F0 77	62/F0 62	Pause Break	

Table 4.1: List of different scan codes from all different scan code sets — IBM PS/2 Model 50 and 60 Technical Reference.

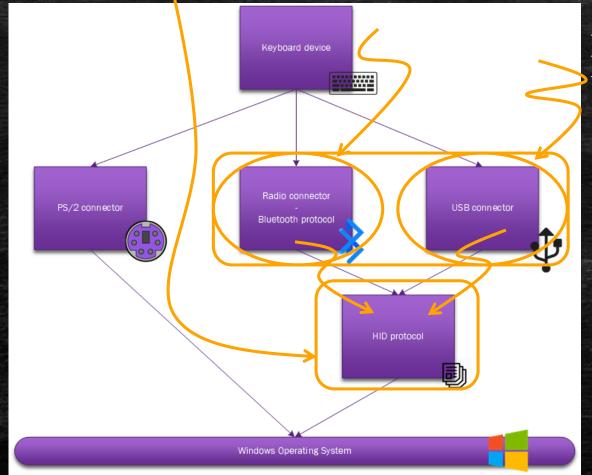
## Many technologies to interface with the keyboard



## Many technoferogs in Gracing the Mitterface Device class. Device self-describing and manufacturer-defined interface.

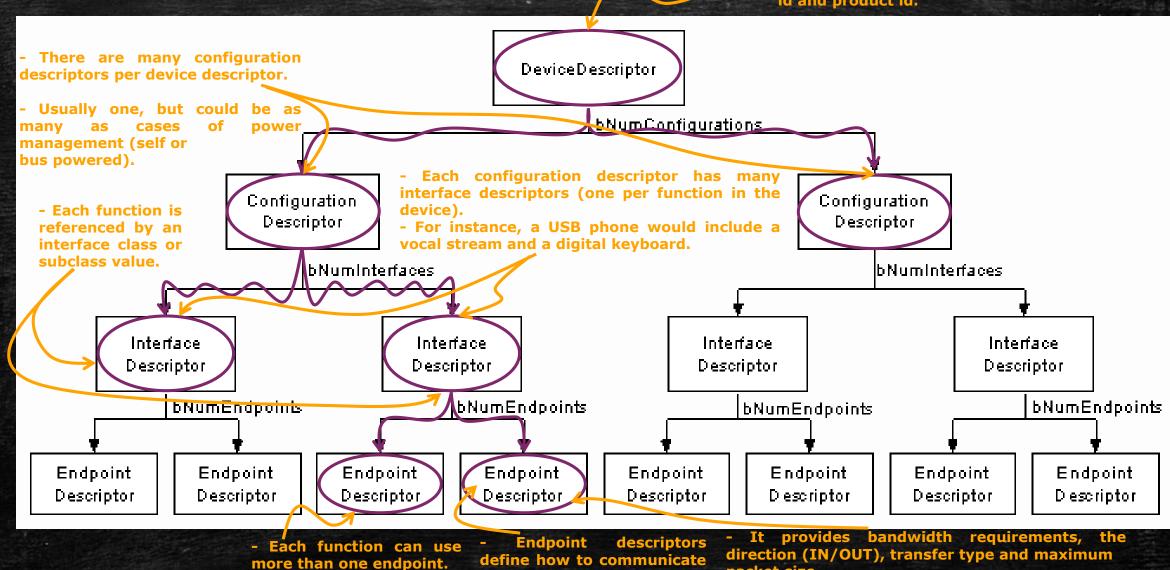
to allow generic software applications.

- → Wireless connection with the machine.
- → Use Bluetooth protocol.
- $\rightarrow$  Quite similar to the USB protocol.



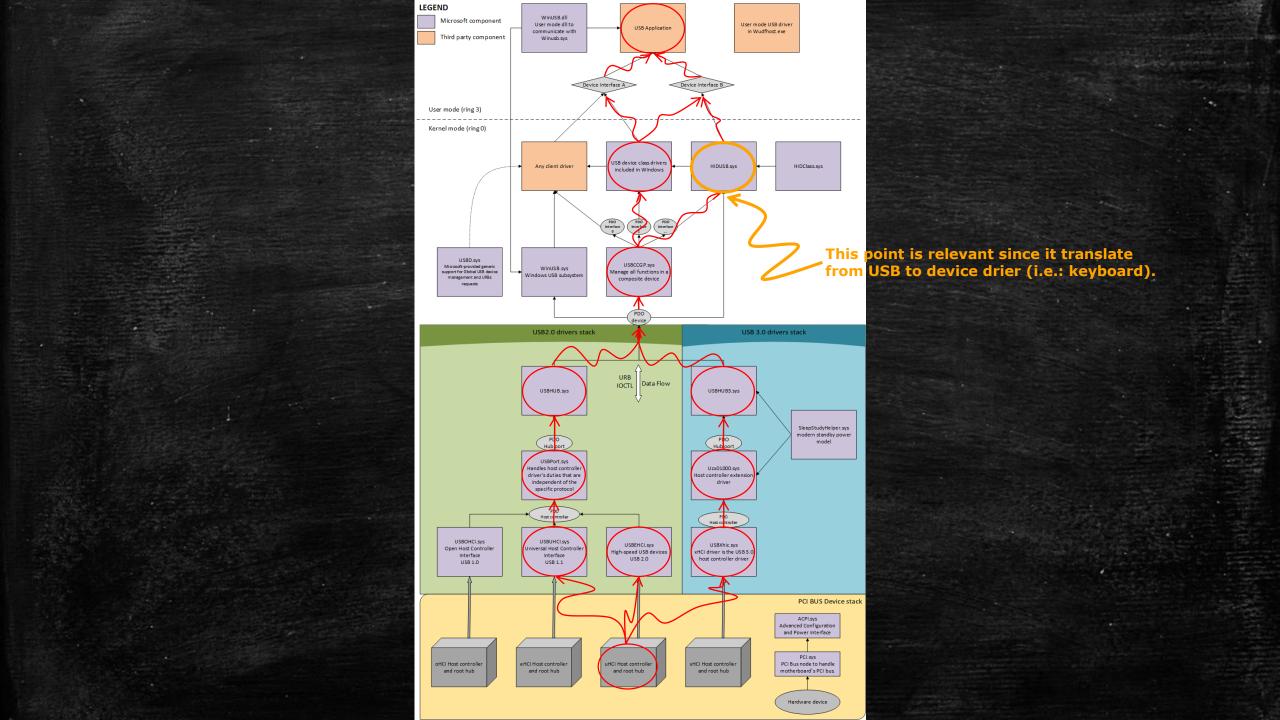
- → Use Universal Bus Serial protocol.
- ightarrow Each device has an "address" on the bus.
- → Use "Interrupt Data Transfers".

One per device, it provides USB version number, the type of device (class, subclass), vendor id and product id.



with a function.

packet size.



#### USB/HID - Protocol description:

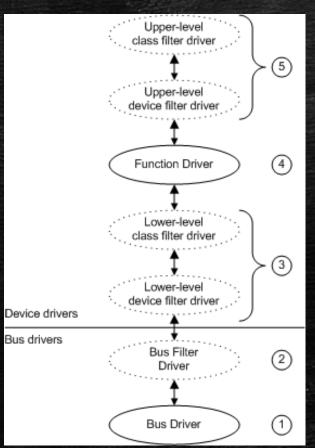
#### From **USB** to **HID**:

- → The HID interface corresponds to Human Interface Device.
- $\rightarrow$  HID is a special class defined through **USB** interface descriptor which allows a device to interface with humans easily.
- → HID is defined in USB interface descriptors to define usage(s) (functions) of a device.
  - Device self-describing interface to allow generic software applications.
  - One driver on the host to handle HID data whatever the HID device is.

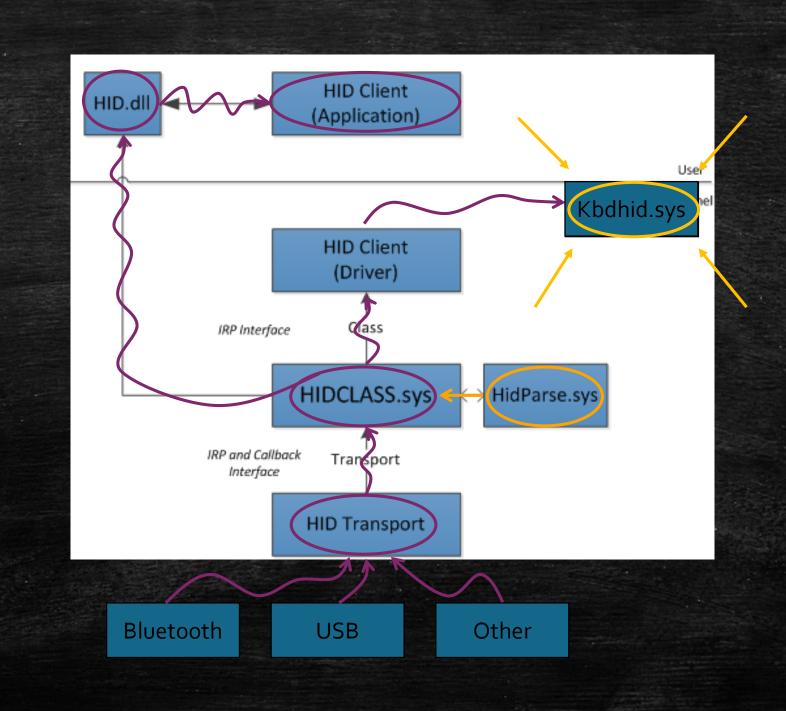
**USB** 

Table 4.12: Interface 0 HID Report Descriptor Keyboard.

#### HID - Windows' kernel architecture



- → All requests from devices that interface with HID are redirected to the HIDClass.sys driver.
  - The request can come from **Bluetooth**, **USB**, ... **devices**.
  - It is possible to register a HID driver to filter HID reports.
  - Windows API allows to write HID Client driver (third party drivers) in a simplified way
- $\rightarrow$  In practice, the **freedom** of HID devices with report descriptors is **not as wide** as thought.
  - Windows must be able to adapt itself to this freedom.
  - HID driver should be reserved for specific circumstances.
    - Already a lot of supported HID Clients...
- $\rightarrow$  It is possible to restrict access to a HID devices only to "system" privileged processes.



#### Keyboard management

 $\rightarrow$  The sy

 $\rightarrow$  Micro

 $\rightarrow$  For th

.data:00000001C0008190 int64 HidP KeyboardToScanCodeTable .data:00000001C0008190 HidP\_KeyboardToScanCodeTable dd OFFh .data:00000001C0008190 Scan code set 1 HID USB Code dd OFFh .data:00000001C0008194 001h .data:00000001C0008198 002h dd OFFh .data:00000001C000819C 003h dd 0FFh .data:00000001C00081A0 004h dd 1Eh .data:00000001C00081A4 005h dd 30h .data:00000001C00081A8 dd 2Eh 006h .data:00000001C00081AC dd 20h 007h .data:00000001C00081B0 dd 12h 008h .data:00000001C00081B4 dd 21h 009h .data:00000001C00081B8 00ah dd 22h .data:00000001C00081BC dd 23h 00bh.data:00000001C00081C0 dd 17h 00ch .data:00000001C00081C4 dd 24h 00dh dd 25h .data:00000001C00081C8 00fh dd 26h .data:00000001C00081CC 010h .data:00000001C00081D0 011h **dd** 32h .data:00000001C00081D4 012h **dd** 31h .data:00000001C00081D8 013h dd 18h dd 19h .data:00000001C00081DC 014h

ıe).

can code set 1.

essed is repeated.

the translation with tables of

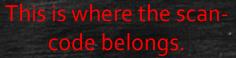
ne **past!**).

le set 1.

read.

Figure 4.53: Beginning of the content of HidP\_KeyboardToScanCodeTable.

corresponding values (as a chart).



#### Keyboard management

Kbdhid.sys

IRP\_READ

HIDClass.sys

HIDTransport

→ To get access to the keystroke, HID driver must read from the device keyboard.

 $\rightarrow$  The reading operation is engaged by the driver which waits until a key is pressed.

reading order goes down to the device (such order is called an IRP read).

HidParse.sys eans the reading order comes from an "upper" driver.

- In the case of HID keyboards, this driver is "kbdhid.sys" driver.

→ Access to the **key code** is only possible **once the reading operation** has been **completed**.

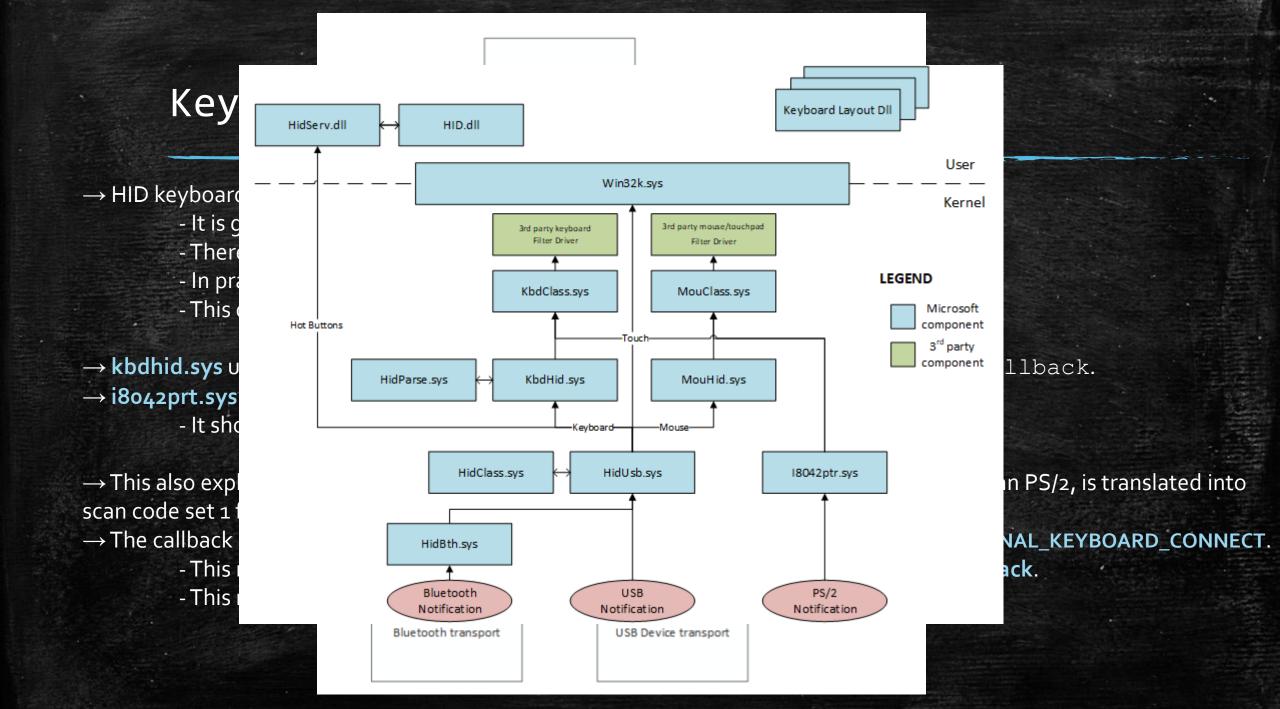
- The reading order is sent back to the driver.

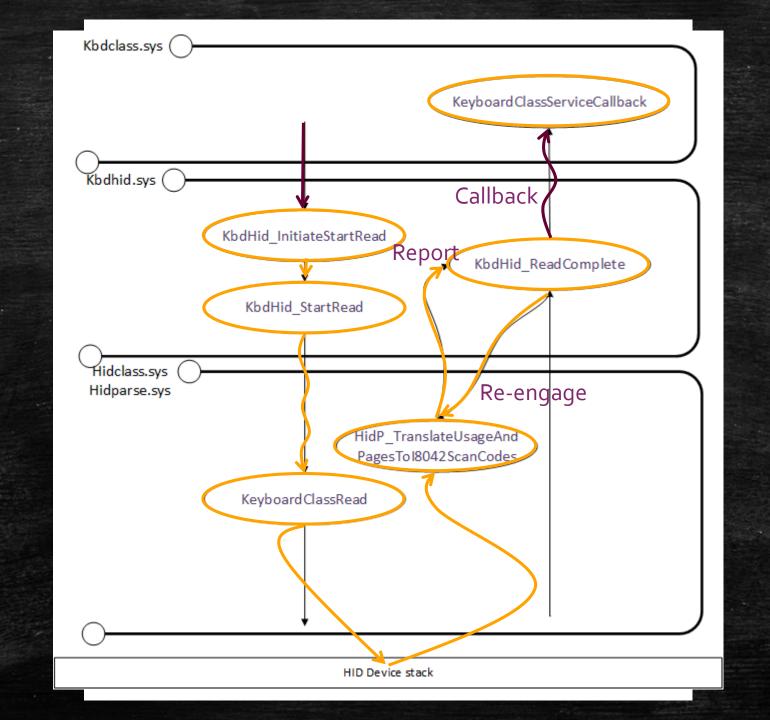
→ A read IRP is always pending in the system to always read keystrokes.

- Due to KbdHid\_InitiateStartRead routine which (re)-engages the reading IRP once a read operation has succeeded.

- KbdHid\_ReadComplete routine is called once all underlying drivers in the device stack have finished to process the IRP.

- This routine gets access to the keystroke scan code!



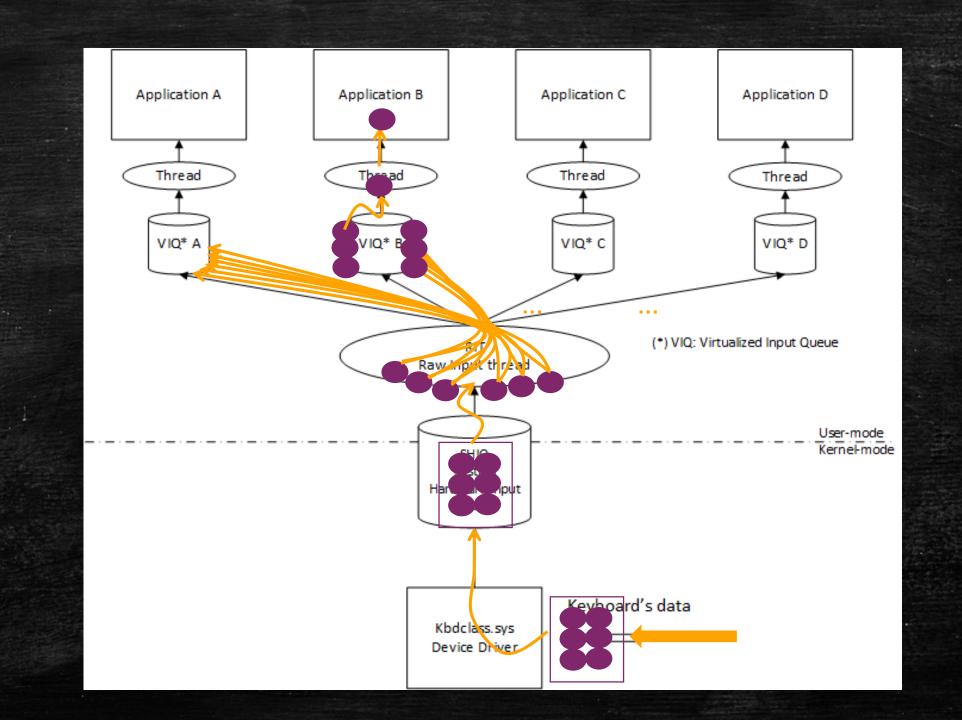


#### Kbdclass and Windows subsystem

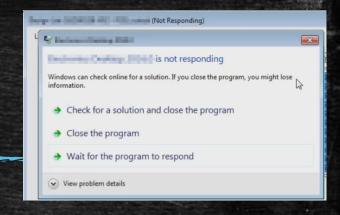
- → **Transition** from **kernel** to **user mode** architecture:
  - The goal is to transfer keyboard information from kbdclass.sys to user-mode applications.
- → Done via the Raw Input Thread (RIT) with a message system used by GUI processes.
  - The System of messages used for GUI windows is asynchronous nowadays.
  - The RIT is a kernel-mode thread hosted by csrss.exe.

RIT is a centralized system that manages keystrokes to distribute them through messages in an asynchronous way.

→ RIT initializes the read IRP processed by kbdclass.sys driver.



### Keyboard management





→ Few **details** about the **Raw Input Thread**:

- The RIT is managing initialization and hot-keys (keyboard shortcuts) registration.
- The RIT is able to adapt to tablets that often have extra buttons.
- The RIT manages applications that hang on the screen.
- The RIT avoids reading from the keyboard device if this one is in sleep mode.
- The RIT is involved in the clipboard management procedure.
- $\rightarrow$  One **RIT** is initialized per **session** (from session o or other ones).
  - There are different desktops (in a Windows Station) in a given user's session.
  - RIT is able to manage desktop **switching** in a session.
    - For instance, User Account Control interface purposes with CTRL+ALT+DEL.
    - This keystroke combination is held by Winlogon only at boot time for its exclusive use.
  - **Desktops** provide **a security** whenever switching by:
    - Message system isolation & reset keyboard state.

```
1NTSTATUS fastcall RIMStartDeviceRead(PVOID ApcContext, _int64 a2, void *Buffer, ULONG Length)
     DWORD *ApcContext 1; // rbx@1
    NTSTATUS result; // eax@1
    ApcContext 1 = ApcContext;
    result = ZwReadFile(
               *((HANDLE *)ApcContext + 28),
               (PIO APC ROUTINE)rimInputApc,
               AncContext,
12
               (PIO STATUS BLUCK) HPCContext + 16
13
               Buffer,
14
               Length,
15
               &qZero,
16
               0164);
    ApcContext 1[0x44] = result;
18
    if ( result >= 0 )
19
                                                   // G1
20
      *((_QWORD *)ApcContext_1 + 0x10F) = MEMORY[0xFFFF
      result = ApcContext 1[0x44];
22
    return result;
24}
```

#### Syntax

```
Copy
NTSYSAPI NTSTATUS ZwReadFile(
  [in]
                 HANDLE
                                   FileHandle,
  [in, optional] HANDLE
                                   Event,
                                  ApcRoutine,
   in, optional] PIO_APC_ROUTINE
  in optional] PVOID
                                   ApcContext,
                 PIO STATUS BLOCK ToStatusBlock,
  [out]
  [out]
                 PVOID
                                   Buffer,
                 ULONG
  [in]
                                   Length,
  [in, optional] PLARGE INTEGER
                                   ByteOffset,
  [in, optional] PULO[G
                                   Key
```

#### **Parameters**

[in] FileHandle

Handle to the file object. This handle is created by a successful call to ZwCreateFile or ZwOpenFile.

[in, optional] Event

Optionally a handle to an event object to set to the signaled state after the read operation completes. Device and intermediate drivers should set this parameter to NULL.

[in, optional] ApcRoutine

This parameter is reserved. Device and intermediate drivers should set this pointer to NULL.

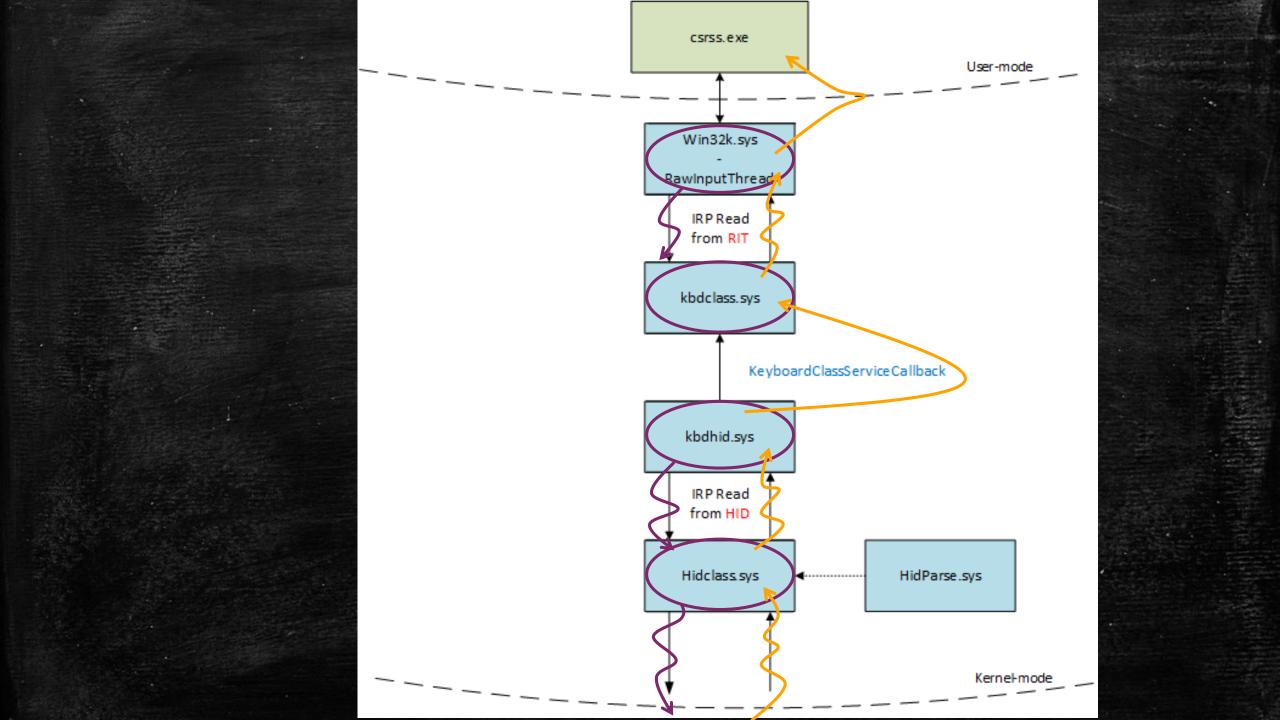
[in, optional] ApcContext

This parameter is reserved. Device and intermediate drivers should set this pointer to NULL.

→ Routine rimInputApc is

- It reengages the
- Thus, after each
- $\rightarrow$  The completion procedu
  - i.e. once keystro
  - Routines rimpro

kernel-mode to u



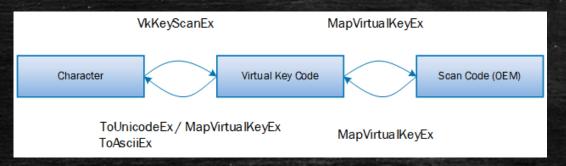
#### Management of keystroke content

- → When a key is received, it is received as a scan-code which is manufacturer defined.
  - To ease application development, Windows uses a universal key representation code.
  - This code is called virtual key code (VKC).
  - Conversion from scan-code to VKC is done in <code>CKeyboardSensor::ProcessInput routine</code>.
- → The conversion is a two-steps procedure acting as a post-processing on the data from devices.
  - 1) It normalizes the scan code received (with MapScancode).
  - 2) The scan-code is converted into a virtual key code (with VKFromVSC and InternalMapVirtualKeyEx routines).
- → If one of the operations fails, it means that the key is invalid.
  - In such a case, the **keystroke** is **dropped** and **ignored** by the system.

VK_PRIOR 0x21	PAGE UP key			VK_NUMPAD0 0x60	Numeric keypad 0 key	
VK_NEXT 0x22	PAGE DOWN key			VK_NUMPAD1 0x61	Numeric keypad 1 key	
VK_END	END key	N - D - 40 - L	du Vans	VK_NUMPAD2 0x62	Numeric keypad 2 key	
VK_HOME 0x24	HOME key	ausHumPadCvt	dw 6620h	VK_NUMPAD3 0x63	Numeric keypad 3 key	
VK_LEFT 0x25	LEFT ARROW key		dw 62 <mark>28</mark> h dw 63 <mark>22</mark> h	VK_NUMPAD4	Numeric keypad 4 key	S.
VK_UP 0x26	UP ARROW key		8w 6425h 8w 658Ch dw 6627h	VK_NUMPAD5 0x65	Numeric keypad 5 key	
VK_RIGHT 0x27	RIGHT ARROW key		dw 6724h dw 6826h	VK_NUMPAD6	Numeric keypad 6 key	ese).
VK_DOWN 0x28	DOWN ARROW key	use *	dw 6921h 6E2Eh	VK_NUMPAD7	Numeric keypad 7 key	ayout.
VK_SELECT 0x29	SELECT key	Num Lock (Cabis Lock) (Sdreit Lock)		VK NUMPAD8 0x68	Numeric keypad 8 key	
VK_PRINT 0x2A	Pan			VK_NUMPAD9 0x69	Numeric keypad 9 key	artially
VK_EXECUTE 0x2B	EXECUTE key	4/3/3/6/7		VK_MULTIPLY  ©x6A	Multiply key	
VK_SNAPSHOT 0x2C	PRINT SCREEN key	1 2 7 3 PgDn Enter		VK_ADD	Add key	
VK_INSERT 0x2D	INS key	lns Del		0x68 VK_SEPARATOR	Separator key	
VK_DELETE 0x2E	DEL key			0x6C		

#### Management of keystroke content

- → How is the translation from scan code to virtual key code and character done?
  - The translation can be done in either direction.
  - At application level, there are three ("four") main functions:
    - MapVirtualKey(Ex), VkKeyScan(Ex), and ToUnicode(Ex) / ToAsciiEx.
  - In practice, most of the work is performed in InternalMapVirtualKeyEx routine.



- → Conversion from virtual key code to character can produce both ASCII (ToAsciiEx) or Unicode (ToUnicodeEx) characters.
- → In practice, the **translation is automatically** performed by the **RIT** in the **input messages** delivered to any application.

#### How do we access keyboard from application?

- → There are two main interfaces to access keyboard content.
  - The **synchronous message** system provided by the Raw Input Thread.
  - The asynchronous system by other means.
- → While the **message system** is the **backbone** of keystroke transmission but **there are other ways**.
  - In practice, these are alternative ways of accessing various resources maintained by the RIT.
  - This does not question the **central position** of the **raw input thread**.
- → More directly, all these methods are used by legitimate applications and ... malicious ones.
  - Keyloggers are just **applications** that make **malicious use** of the input keyboard data.
  - But they use the same means of action as legitimate applications (they have no choice).

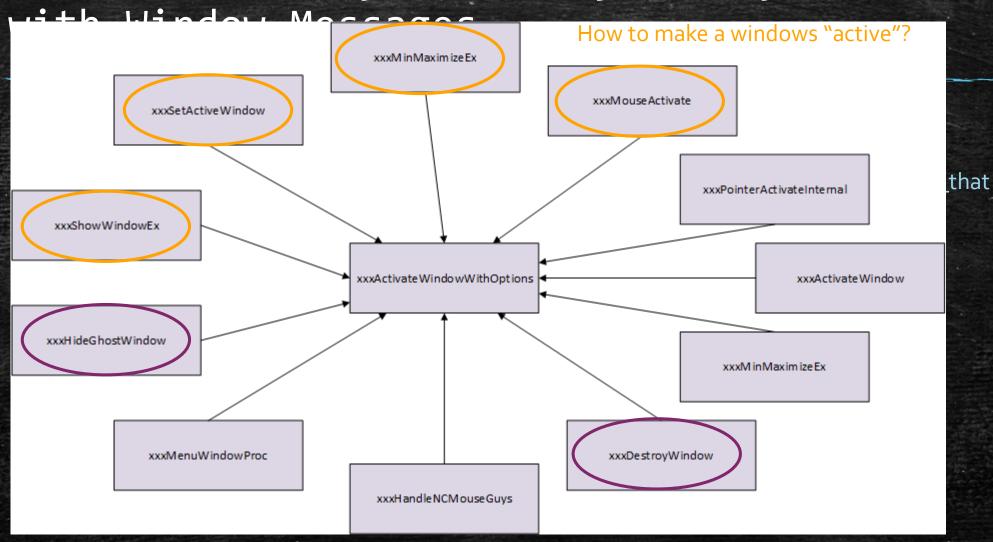
# Broadcast of keystrokes by the system with Window Messages

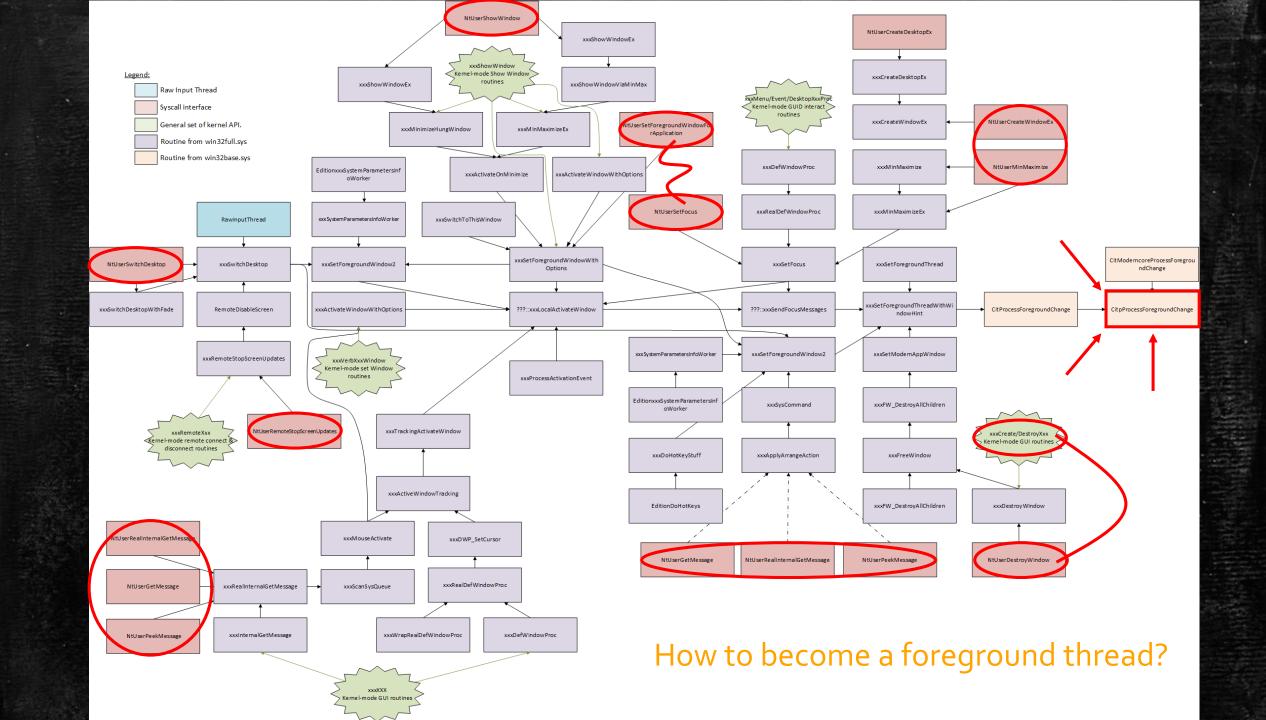
- → Let us practice a **simple experiment**:
  - If we press any key, only the application displayed in the foreground of the screen receives the input content.
  - **Applications** in the **background** receive **nothing** → There is a "distribution **privilege**".
- → A **foreground thread** is the **default thread** created by the system when a **GUI window** is created.
  - It owns the window and its associated message queue.
  - It deals with messages while its associated window is foreground on the screen.
- → A window that is in the foreground and active for the user is said to have focus property.

#### For short:

- $\rightarrow$  Foreground thread belongs to a single thread at time (and is a kernel-mode property).
- → Focus belongs to a single GUI window (and is a user-mode property).

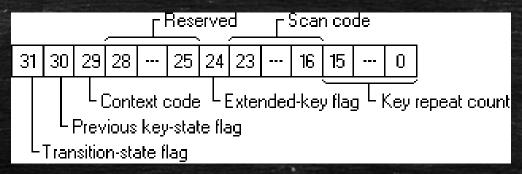
### Broadcast of keystrokes by the system





#### How to interface with messages?

- → Technically speaking, a message is a value, but some messages may have data associated.
  - This is the case with keyboard input messages.



- → There is a system of **registration** of **callbacks functions** used to interface with different messages.
  - Messages are represented as constant values starting by WM\_Xxx.
  - For instance, WM\_KEYDOWN and WM\_SYSKEYDOWN to interface keyboard's messages.
  - Message WM\_INPUT is used to directly interact with the keyboard as HID content.

#### Other means to access keyboard

- → Internally within RIT, there are different structures that represent the state of the keyboard keys.
  - The **state** can be **pressed** or **released** (or held).
  - Used to know whenever a key is pressed if another one is also pressed:
    - Shift for uppercase management or multiple keys combinations within shortcuts.
- → Access can be synchronized with the reception of a message or completely asynchronous.
  - For synchronous access, it is necessary to have focus from the keyboard.
  - For asynchronous access, there is no need of focus (the freedom is much greater).
- → In the case of a **synchronous access**, the keyboard status changes as a thread retrieves keyboard messages from its message queue.
  - Rarely used, GetKeyboardState function to get the full representation of a keyboard when a message is received.
  - GetKeyState function is used to know if another targeted key has been pressed when a message is received.

#### Other means to access keyboard

- $\rightarrow$  In the case of an asynchronous access, it is possible to listen to the whole keyboard stealthily.
  - It does not depend on current thread's message queue.
  - Neither subject to keyboard focus nor concerned by foreground thread property.
- $\rightarrow$  This is the preferred approach used by most malware (with GetAsyncKeyState function).
  - Test only one virtual key code at time.
  - Simple to use (testing each VK code in a loop from 0 to 255) for efficient results.
- → But not free from drawbacks:
  - It could miss some keystrokes in the loop enumeration (balance between CPU consumption and efficiency).
  - Listening is limited to the current desktop only (for security purposes).
- $\rightarrow$  GetAsyncKeyState is based on internal RIT structures (mainly gafAsyncKeyState) that represent the current state of the keyboard.

Hook type	Scope of the hook	Reference	Description	
WH_CALLWNDPROC	Thread or global	[974]	Monitor messages sent to window procedures. Called before passing the message to the receiving window procedure.	
WH_CALLWNDPROCRET	Thread or global	[975]	Monitor messages sent to window procedures. Called after the window procedure has processed the message.	A Contract of the Contract of
WH_CBT	Thread or global	[976, 977]	Called before activating, creating, destroying, minimizing, maximizing, moving, or sizing a window; before completing a system command; before removing a mouse or keyboard event from the system message queue; before setting the input focus; or before synchronizing with the system message queue.	
WH_DEBUG	Thread or global	[978]	Called before calling hook procedures associated with any other hook in the system.	
WH_FOREGROUNDIDLE	Thread or global	[979]	Called when the application's foreground thread is about to become idle.It is useful for low priority tasks during times when foreground thread is idle.	
WH_GETMESSAGE	Thread or global	[973]	It enables an application to monitor messages about to be returned by the GetMessage or PeekMessage function. Can be used to monitor mouse and keyboard input.	<b>es</b> from application
WH_JOURNALRECORD	Global only	[980]	It enables a hook procedure to monitor and record input events.  Useful to record a sequence of mouse and keyboard events to play back later by using WH_JOURNALPLAYBACK.	
WH_JOURNALPLAYBACK	Global only	[981]	Used to play back a series of mouse and keyboard events recorded earlier by using WH_JOURNALRECORD. It is possible to insert messages into the system message queue. Regular mouse and keyboard input is disabled as long as this hook is installed. It returns a time-out value to tell the system how many milliseconds to wait before processing the current message from the playback hook.	ing mechanism.
WH_KEYBOARD	Thread or global	[982]	Used to monitor keyboard input posted to a message queue.  It monitors message traffic for WM_KEYDOWN and WM_KEYUP messages about to be returned by GetMessage or PeekMessage functions.	ing mechanism.
WH_KEYBOARD_LL	Global only	[983]	Enables an application to monitor keyboard input events about to be posted in a thread input queue.	
WH_MOUSE	Thread or global	[984]	Used to monitor keyboard input posted to a message queue.  It monitors message traffic for mouse messages (WH_MOUSE) about to be returned by GetMessage or PeekMessage functions.	
WH_MOUSE_LL	Global only	[985]	Enables an application to monitor mouse input events about to be posted in a thread input queue.	only.
WH_MSGFILTER	Thread or global	[986]	It monitor messages passed to a menu, scroll bar, message box, or dialog box created by the application. It allows to filter messages during modal loops that is equivalent to the filtering done in the main message loop.	
WH_SHELL	Thread or global	[987]	Used to receive important notifications. When the shell application is about to be activated and when a top-level window is created or destroyed	
WH_SYSMSGFILTER	Global only	[988]	Same as WH_MSGFILTER but monitors messages for each application.	

Table 4.18: List of hooks types with their scope associated (from [1, 2]).

#### Miscellaneous about accessing keyboard

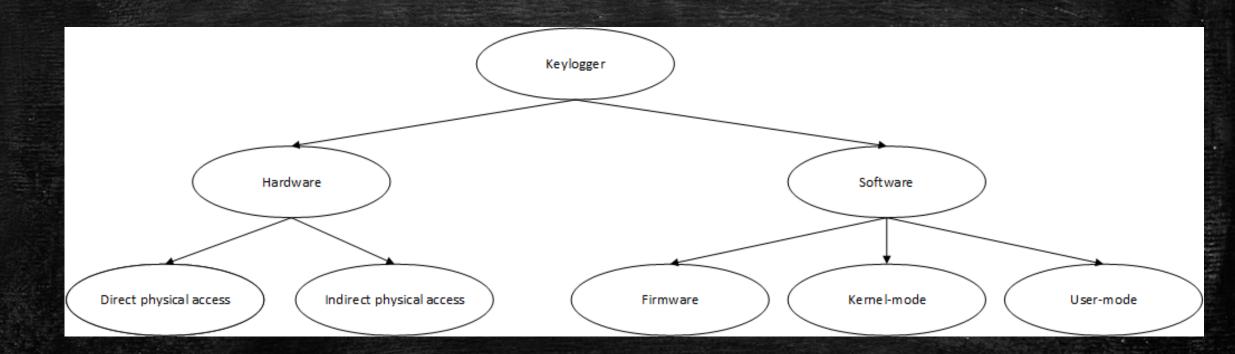
- → In practice, there are **libraries** that **manage the keyboard** directly.
- → To do this, two approaches are possible:
  - A wrapper of the Windows API (an overlay) hiding the complexity with a nice interface.
    - Qt, SDL, OpenCV, Tk, Gtk, script languages...
  - Bypasses (or ignores) the Windows message system to manage the keyboard directly.
    - DirectX or any home-made kernel level (with a user-mode interface) library.
- → **DirectX** (mostly used by video games for performances reasons):
  - This implies a loss of all the interactions and facilities offered by the RIT.
  - It can be seen as a parallel channel to convey the keystrokes.
  - The **keyboard** must be **acquired** to be read.
    - It can be released thereafter.
    - Other applications (using Windows API) can be deprived of keyboard keys.
  - DirectX does not use the virtual key code but its own code.
    - Based to the position of physical keys (video games ignores meanings of keys' labels).

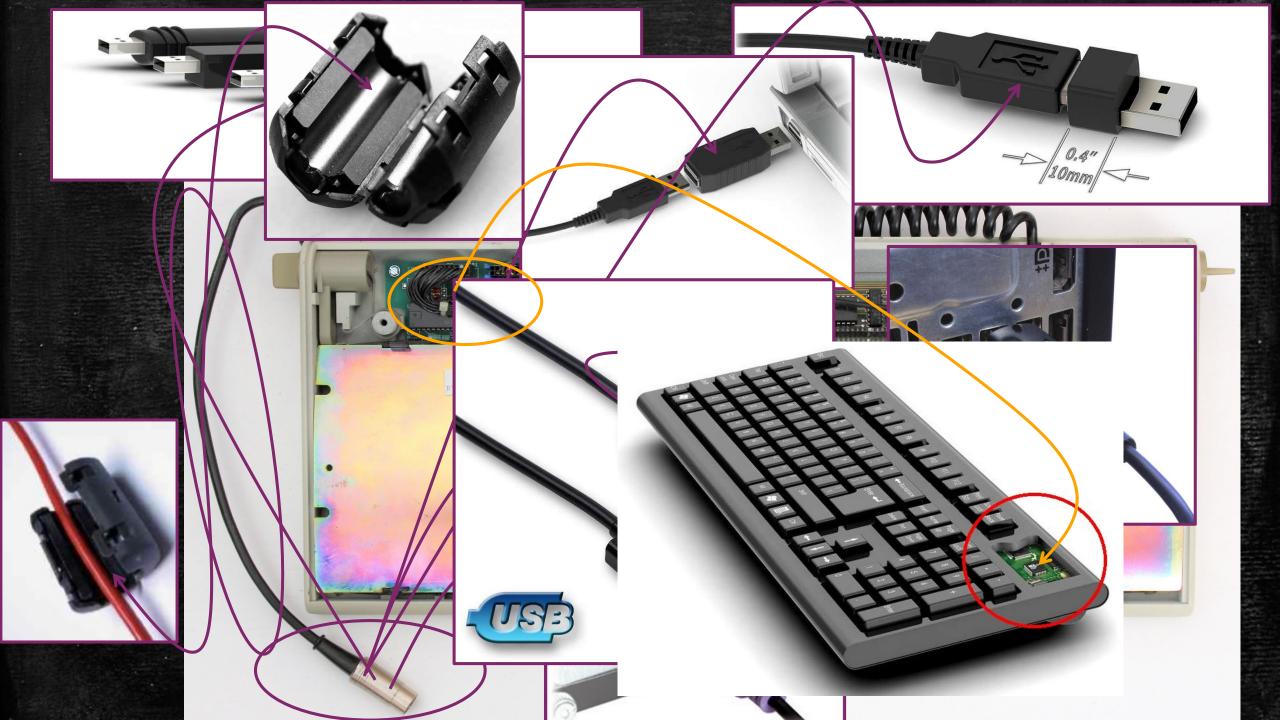
#### Protection against keylogger malware Chapter IV: State of the art about Windows keyboard management Keyboard technologie State of the art - USB standard. USB PS/2 - Presentation of PS/2 technology. - USB packets, pipes and communication protocol. - Kernel interface with a device and scan code sets USB and host configuration. - Handling PS/2 by Windows. State of the art State of the art - USB device initialization with the system. - Human Interface Device (HID). - USB interface used to define usage(s) of a device humans. USB + HID - HID interface and report descriptors. - HID standard requests. - HID and Windows kernel (interface/parsing/data transfer). State of the art - USB HID code to Windows custom scan-code set. - Debugging HID components. - Virtual key codes and keyboard layout. Windows internals - Raw input thread management. - Translation of virtual key code into scan-code into characters. Initialization and read from sensors. All keyboard access means: - Broadcast of keystrokes by the system with Window Messages. Keyboard interface - Window Messages, asynchronous access, hook and DirectX. - Foreground thread and keyboard's focus. Chapter V: Keyloggers and existing anti-keylogger solutions - Direct access to the Hardware Software physical machine. - Software used to record keystrokes. Always a physical device. Keyloggers technology - Can be installed remotely. Keyloggers technology - Active and passive keylogger er (kernel-mode) software. SSD hooking or dedicated drivers. - For in ance: Ctrl2Caps, ISR or KbFilter. ncation (user-mode) software. cuted before the OS. Firmware Kernel-mode User-mode eylogger with keyboard focus. - Can be present on hard drive or Keyloggers technology Keyloggers technology Keyloggers technology - Keylogger without keyboard focus motherboard. Software used to neutralize ke Anti-Keyloggers technology Keylogge neutralization. Decoy techniques. keyboard layout. r based security. - Keylogger detection - Detection based on official documentation used by an application Industrial solutions Passive solutions Active solutions - 5 different solutions analyzed. - Detection based on keylogs side effects. Few are free or are open-source. Free, open-source and correctly documented. Secure any text captured from the keyboard. Our new solution Secure both administrator and non-administrator applications. Ensure self-protection of the defense solution. Specifications Do not introduce a source of instability for protected applications. Do not impact the user-experience | preferably fire and forget software. Details about the driver used to protect keystrokes. General architecture Cipher keystrokes are transmitted through the usual Windows message system queue. - Protection of cipher key : - Inside Driver and applications. Protection against « debugger » attacks. Protection of protected - Protects the system from malicious - Cipher operation on scan code received Keystroke protection Self-protection attacks against it. application Going further Improvement of existing features. New possibilities based on different technologies and architectures. lim itations

Defense situation

Anti-Keylogger solutions

## The key-loggers' families





## Hardware keyloggers - indirect access

- → **Indirect access** hardware keylogger devices:
  - It aims to capture a signal: electromagnetic, sound or coming from another source.
  - Then, it **analyses** a signal to **deduce** the **keystrokes** from the keyboard.
- → Some attacks are **fully operational**; others are more **experimental**...
- → **Wireless** keylogger:
  - Bluetooth interfaces use a range from 27 MHz up to 2.4 GHz radio frequency (RF)
  - A transmission range limited to a radius of six feet (close to 2 meters).
  - But it can be captured up to the distance of 100 meters by dedicated hardware.
  - Wireless keyboard manufacturers encrypt RF transported keystroke characters.
    - But the **encryption**, at least on Microsoft keyboards in 2008, can be very weak.

# Hardware keyloggers - indirect access



#### → Acoustic keylogger:

- Detection based on the sound of individual keystrokes thanks to special parabolic microphones.
- Each keystroke have a particular sound which can be distinguishable.
  - This is due to the plate underneath the keys that is not uniform on regular keyboards.
  - Particularly efficient on mechanical keyboards which are noisy
- Use of quieter keyboards may also reduce vulnerability.
  - Required by US department of defence NACSEM 5103, 5104, and 5105 (classified).

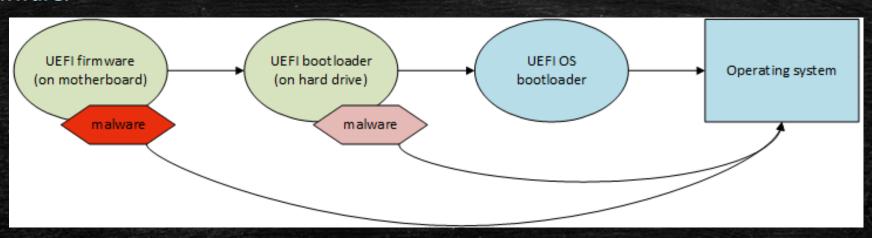
#### → **Solutions** against hardware keyloggers?

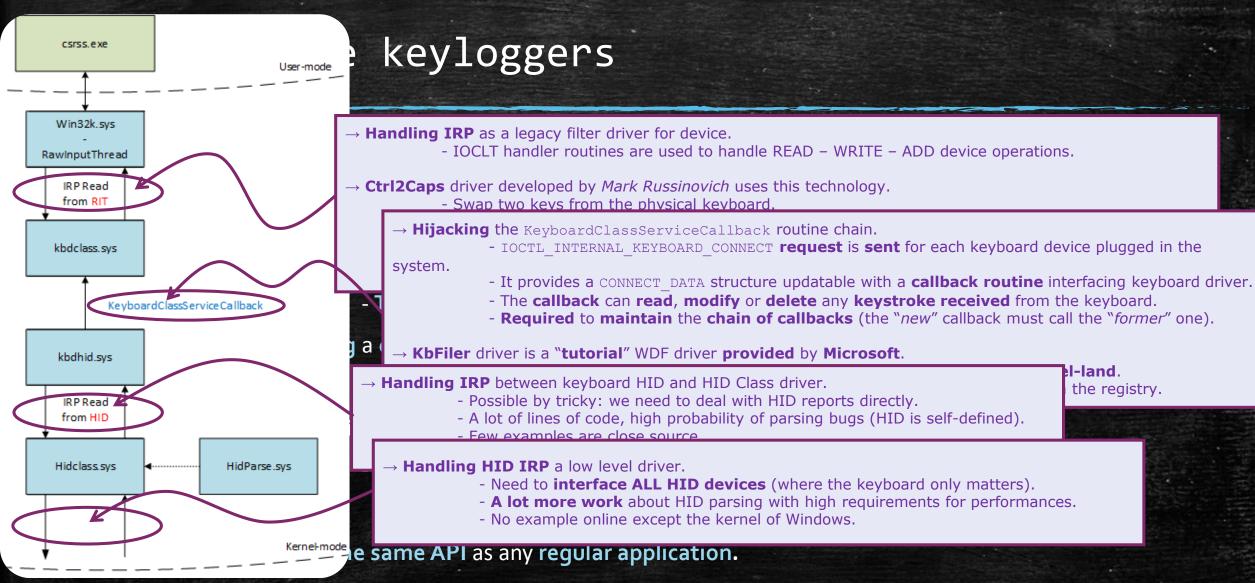
- It must be assumed if an attacker has a physical access to the victim's computer, the war is lost.
- "If someone can gain physical access to your computer, it is not your computer anymore".

# Software keyloggers

- → We propose to divide the taxonomy of software keyloggers into three categories:
  - Firmware: Before the operating system is started, at motherboard or UEFI/BIOS level.
  - Kernel-mode: With the highest level of privileges within the system, a driver for instance.
  - User-mode: As a regular application in the system.

#### → Firmware:

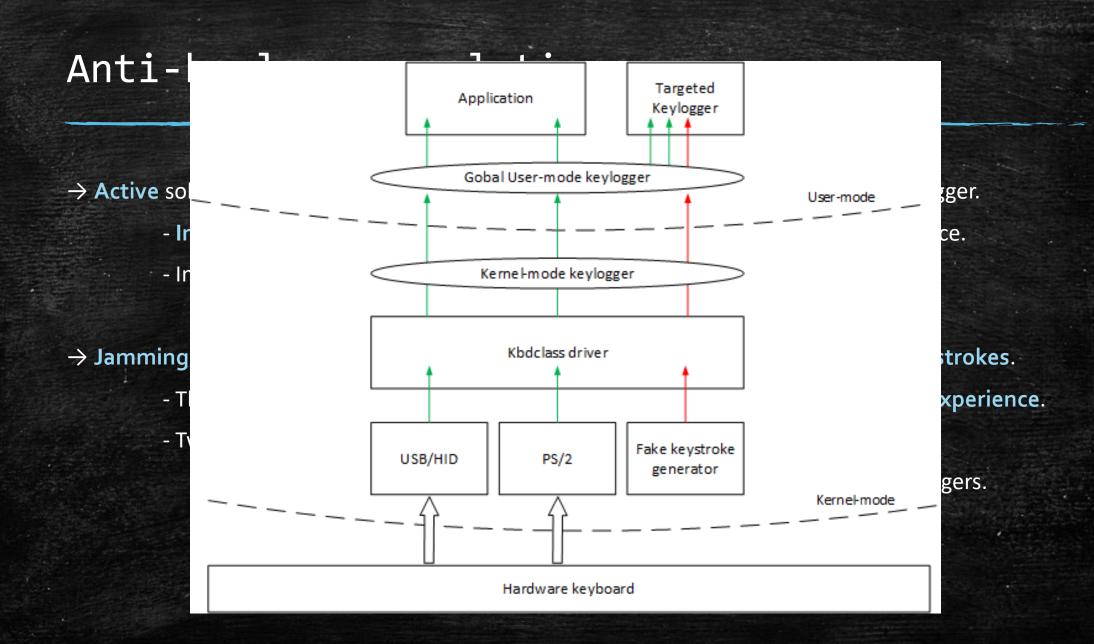


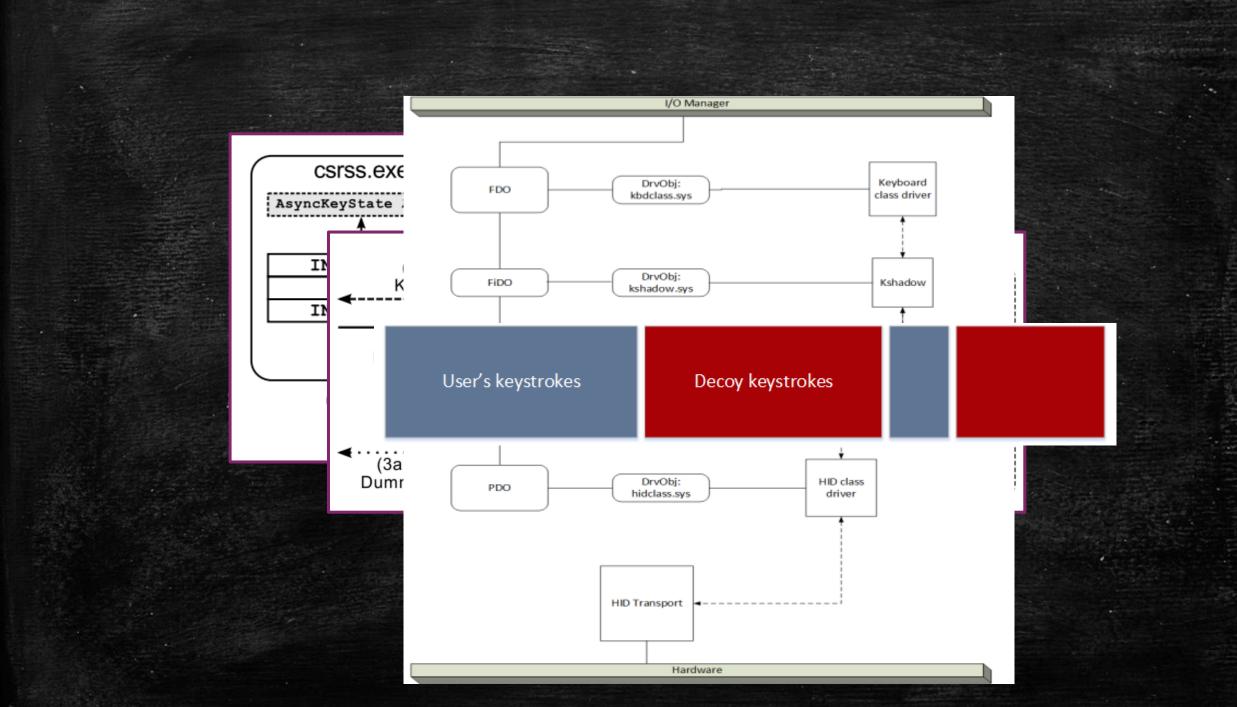


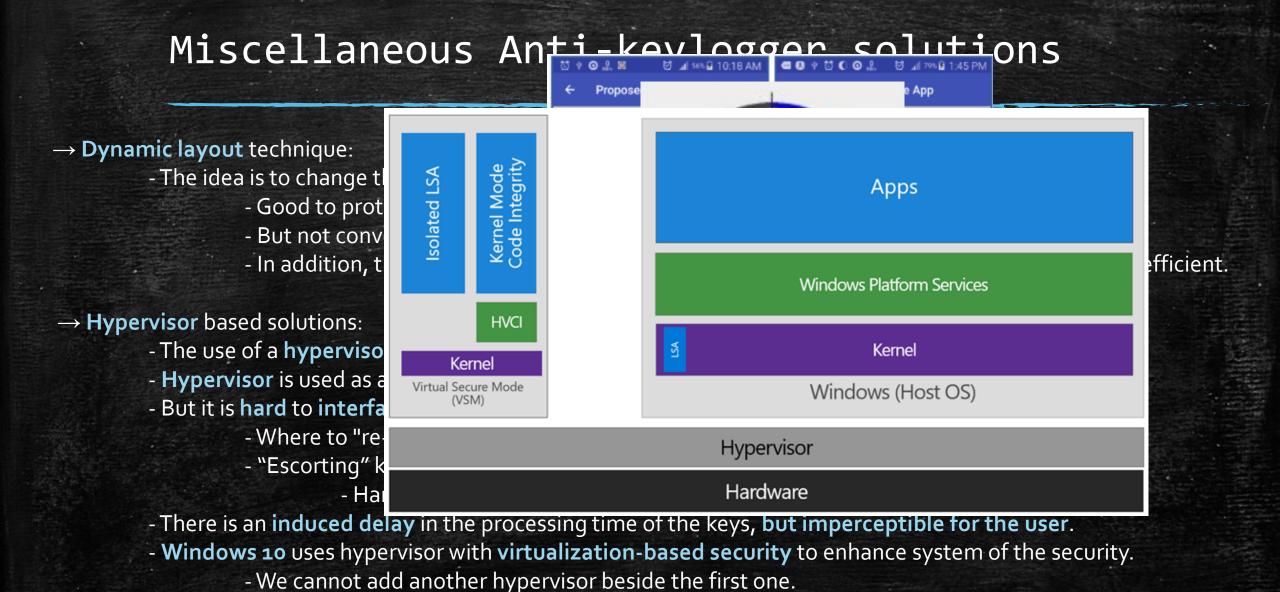
- The **difference** is in the **final aim** of the **data captured** from the keyboard.

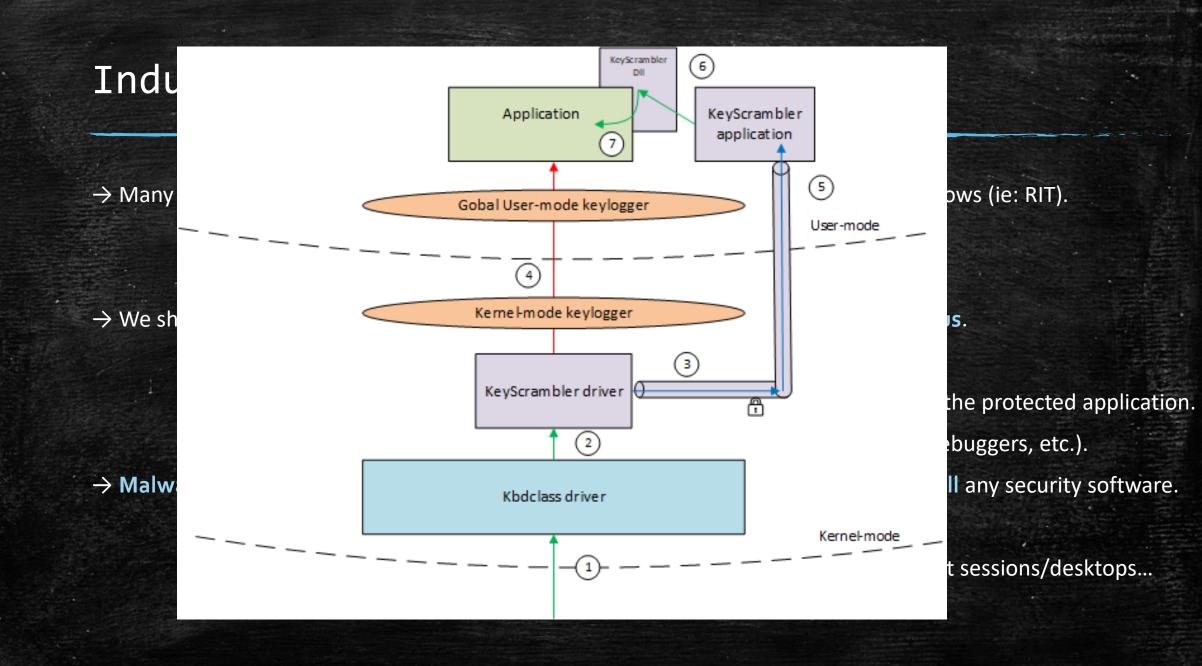
# Anti-keylogger solutions

- → Practically speaking, there are two ways to fight keyloggers.
  - "Antivirus like" detection of keyloggers (before or during execution) → Passive solutions.
  - Mitigate of consequences done by keyloggers (during execution) → Active solutions.
- → The detection of keylogger threats (regardless of the method used) is a very complex problem.
  - Keyloggers capture keystrokes just like any other legitimate program
  - And it is very difficult to characterize the *intent* of a program.
  - We prefer to **neutralize** them ;-).









- → First, to specify that there is **no perfect solution** ... but we can do *much* **better**.
- 1) Malware detection is too limited when dealing with keylogger threat.
  - → Keyloggers are just regular software using regular API for bad purposes...
  - → The problem is much more on **philosophy side** than on technical one...
  - → Try to **limit** potential **impact**/theft coming from this problem.
  - → Secures the **keystrokes data flow**, like a **bodyguard**.

- 2) Design software to take care of secure input means from the beginning.
  - → "By design" to ensure that specific part in the software must be secure.
    - Problem is not languages or frameworks, but what we do with data.
  - → Do **not inject Dll** inside an **existing software**:
    - Nobody expect you ...
    - Most of targeted software are not ready for that ...
    - In some cases, it may crash the application  $\rightarrow$  instability.
  - → A better **API** (why not handled by Hyper-V) could be a good move...

- 3) Protect protected application from being hacked in memory.
  - → Avoid "debugger" stuff from access/modifying other's memory.
  - → "Administrator" is not a protection against Read/WriteProcessMemory.
  - → And **not all applications** should run with such privileges...
  - → Different ways to **prevent Dll injections**, but that's another story ;-).
    - Protected process (light) is one ②.

- 4) Secure you protection system.
  - → It is sometime **easier** to **deactivate/control/hijack** the protection than the target...
  - → But there is a **balance** between **protection** and **user's rights** to uninstall/resume a software.
    - It's user's own machine, after all ©.

- 5) Work for your users first.
  - → Is our new so-called **golden feature** worth **ruining** the **user experience**?
  - → Do not use undocumented API, it is source of instability.
  - → **Knows** how work the system, the threat and what you can do...
    - Bring visibility into data flows and not just loss prevention and system reliability.

# Thank you for your attention ©

Do you have any question?