









An easy way into your multi-million dollar very expensive SAP system: unknown default SAP accounts





Introduction

Something about SAP security

Unknown default accounts

Impact

Exploitation: combination with other vulnerabilities

Research

Solutions

Concluding







Who is ERP-SEC

- Company specialised in securing SAP systems and infrastructures
- Regular presenters on SAP Security
- Research: Reported and credited for dozens of SAP vulnerabilities
- Developer Protect4S SAP Certified Security Analyser for SAPTM
- SAP Development Partner
- Our mission is to raise the security of mission—critical SAP platforms with minimal impact on day—to—day business.

Who am I

- Co-founder ERP-SEC
- 15+ years background in SAP technology / SAP security (SAP basis)
- SAP security researcher, credited for 50+ found vulnerabilities



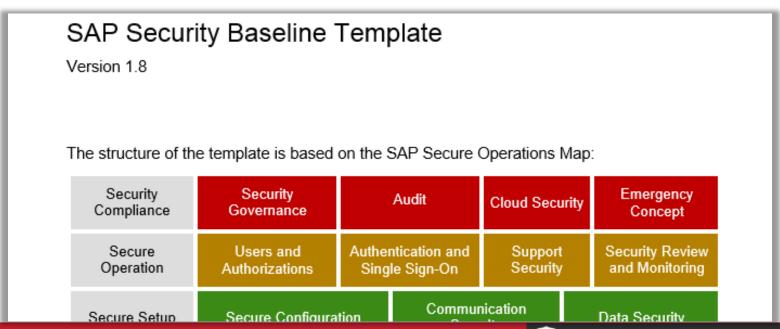






Something about SAP security

- We see more awareness at customers for SAP security
- Going from awareness to action is still not the default
- SAP is working hard to improve security for years now See for example the SAP Security Baseline
- SAP now also has a CSO







Something about SAP security

- More customers start actively securing their SAP platform
- Still a large part of SAP running customers, especially the ones outside the Fortune 1000, lack basic security measures
- Recently conducted research by the Ponemon institute (sponsored by Onapsis) shows 56 percent of surveyed professionals "believe their company's SAP platform has been breached an average of two times in the past 24 months."
- In 100% of our SAP Security assessments we found SAP default accounts.





When doing SAP Security assessments...

- Needless to say: Most easy way in is still via: username & password
- Who needs buffer overflows, DEP/ASLR bypasses, XSS, SQLi when you have credentials

Two big attack vectors in every SAP system:

- SAP RFC gateway
- SAP Default accounts

(and from there RFC pivoting ...)

- Hacking SAP systems often comes down to getting access to an account
- Sniff / social engineer / phish for accounts
- Easiest option: Use a default account!!!



Known SAP default accounts

RISK	USER	PASSWORD	CLIENT	REMARK
Very High	SAP*	06071992 / PASS	001,066,etc	Hardcoded kernel user
Very High	IDEADM	admin	Almost all IDES clients	Only in IDES systems
Very High	DDIC	19920706	000,001,	User has SAP_ALL
High	CTB_ADMIN	sap123	N.A.	Java user
High	EARLYWATCH	SUPPORT	066	Has rights to get password hash for SAP* from USR02 table and sometimes OS execution
Medium	TMSADM	PASSWORD / \$1Pawd2&	000, sometimes copied to others	A new default password as the old one was too well known?
Medium	SAPCPIC	ADMIN	000,001	Can be used for information retrieval and in some cases for vulnerabilities where only authentication is needed



Unknown SAP default accounts

Let's meet some new default accounts*:

RISK	RISK USER		PASSWORD			SOLMAN	SATELLITE
HIGH	SMD_ADMIN	System init1234			Χ		
HIGH	SMD_BI_RFC	System	stem init1234			X	
HIGH	SMD_RFC	System init1234			X		
HIGH	SOLMAN_ADMIN	Dialog	Dialog init1234			X	
HIGH	SOLMAN_BTC	System init12		init1234		Χ	
HIGH	SAPSUPPORT	Dialog		init1234		Χ	Χ
HIGH	SOLMAN <sid><clnt></clnt></sid>	Dialog		init1234		Χ	
MED/HIGH	SMDAGENT_ <sid></sid>	System		init1234		X	X
MED	CONTENTSERV	System		init1234		X	
MED	SMD_AGT	System		init1234		X	

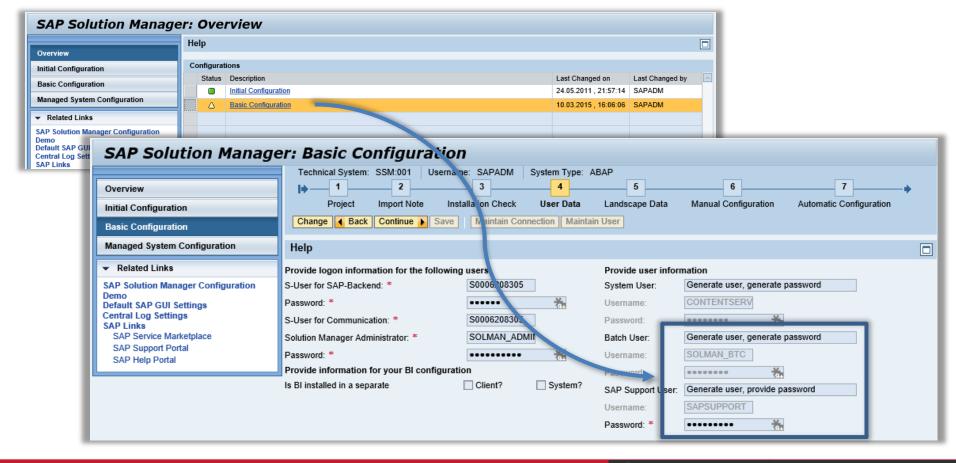
^{*}The list does not include the more recent users like for example SM_<SM\SID> that are created with a custom password



How do these users get created?

Every customer has a SAP Solution Manager.

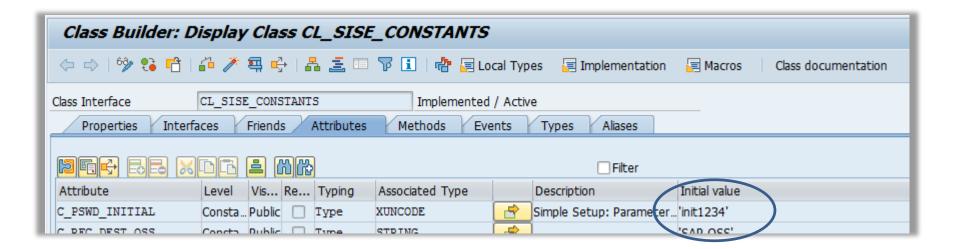
Transaction **SOLMAN_SETUP** starts wizards for basic system setup and additional scenario's





How do these users get created?

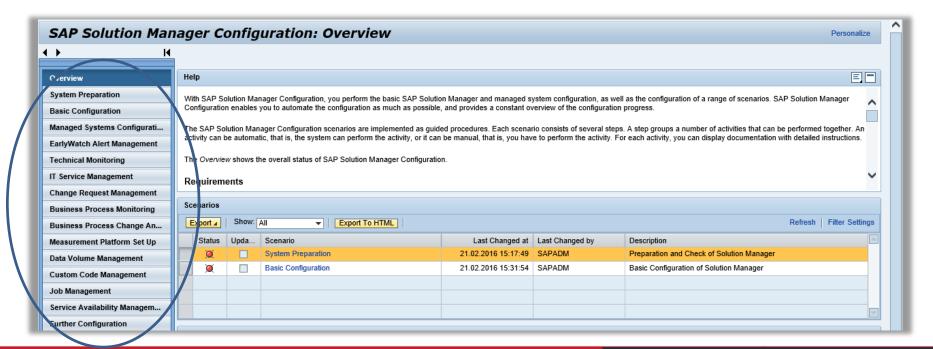
Class CL_SISE_CONSTANTS contains default attributes for the password





Why do these users get created?

- The SAP Solution Manager supports many scenario's for managing the SAP landscape
- When scenario's are activated, specific users are created per scenario
- Some examples of scenario's:
 - Technical monitoring
 - Data volume management
 - Custom code management





Where do they get created?

- Most user get created in Solution Manager,
- SMDAGENT_<SID> user also in satellite systems for Solution Manager Diagnostics scenario

USER	TYPE	PASSWORD	SOLMAN	SATELLITE
SMD_ADMIN	System	init1234	X	
SMD_BI_RFC	System	init1234	X	
SMD_RFC	System	init1234	X	
SOLMAN_ADMIN	Dialog	init1234	X	
SOLMAN_BTC	System	init1234	X	
SAPSUPPORT	Dialog	init1234	X	X
SOLMAN <sid><clnt></clnt></sid>	Dialog	init1234	X	
SMD_AGT	System	init1234	X	
CONTENTSERV	System	init1234	X	
SMDAGENT_ <sid></sid>	System	init1234	X	X



Are those users in my system?

- If you ran **SOLMAN_SETUP** first time 5 years ago or longer; chances are high
- Depending on configured scenario's you might have all or some of those users
- Not in case of recent new installations
- Customers already run SAP Solution Manager for many years as SAP pushed Solman as mandatory for SAP support





So how bad is this...

- If those users exist with the default password? BAD!
- Some of these users have broad authorisations.

USER	TYPE	ROLE	SOLMAN	SATELLITE
SMD_ADMIN	System	SAP_J2EE_ADMIN	X	
SMD_BI_RFC		SAP_BI_E2E		
31415_51_1(1 C	System	SAP_SOLMANDIAG_E2E	Х	
		SAP_BI_E2E		
SMD_RFC		SAP_SOLMANDIAG_E2E		
	System	SAP_SOLMAN_ADMIN	X	
SOLMAN BTC		SAP_SM_BATCH		
SOLIVIAN_BIC	System	SAP_BI_E2E	X	
		SAP_BI_E2E		
		SAP_RCA_DISP		
		SAP_DBA_DISP		
		SAP_CV_DIS		
SAPSUPPORT		SAP_EM_DISPLAY		
		SAP_SMWORK_BASIC		
		SAP_SMWORK_CONFIG		
		SAP_SMWORK_DIAG		
	Dialog	SAP_SMWORK_SM_ADMIN	Χ	X
		SAP_SLD_ADMINISTRATOR		
SOLMAN <sid><clnt></clnt></sid>		SAP_SV_SOLUTION_MANAGER		
	Dialog	SAP_SATELLITE_E2E	Х	
SMD_AGT	System	SAP_RCA_AGT_CONN	Х	
CONTENTSERV	System	SAP_SOL_LEARNING_MAP_DIS	X	
SMDAGENT_ <sid></sid>	System	SAP_IS_MONITOR	Х	Х



Some bad practices combined with broad authorisations...

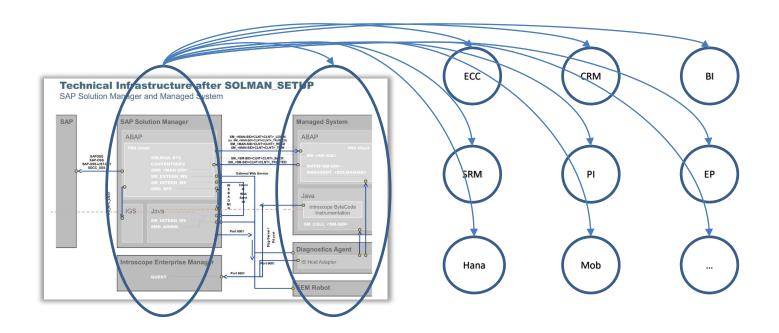
- In some cases profile SAP_J2EE_ADMIN was added.
- Common bad practice to assign a Z RFCACL role to accommodate trusted RFC's where objects S_RFCACL and S_RFC have a *.
- Some roles need to be tuned for customer specific situations. Again often a * is used.
- The Solman is often seen as a technical system, authorisations are therefore sometimes handled by the basisteam.
- See the SAP Security guide for all created users and roles.





SAP Solution Manager, right in the middle of your business systems...

- The SAP Solution Manager is the heart of your SAP landscape and connects to the other SAP systems
- Often seen as the 'Spider in the web' or the 'Active Directory' of SAP landscapes
- Leaves the entire SAP landscape at risk when compromised.







(Combined with other Vulnerabilities) these users can do

- Native SQL execution
- SMB relay
- OS command execution
- Creating new SAP users
- Retreival and bruteforcing of password hashes
- Etc, etc...



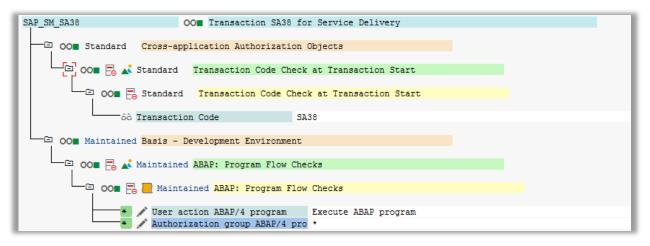
All leading to a Full business compromise!



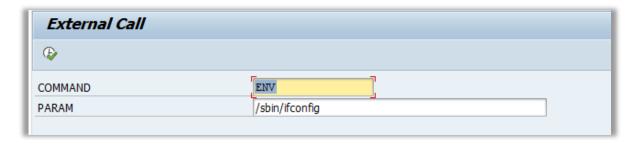


Exploitation Example 1

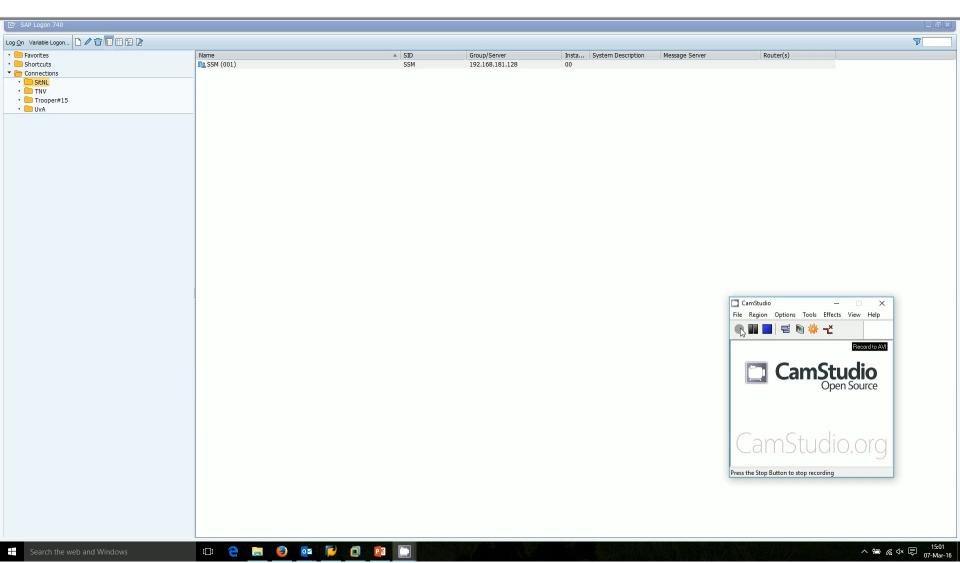
- Dialog user SAPSUPPORT / init1234
- Has many roles, amongst which ZSAP_SM_SA38 \rightarrow execute any ABAP program:



Use program RSSAA CALLEXTERN to inject OS commands







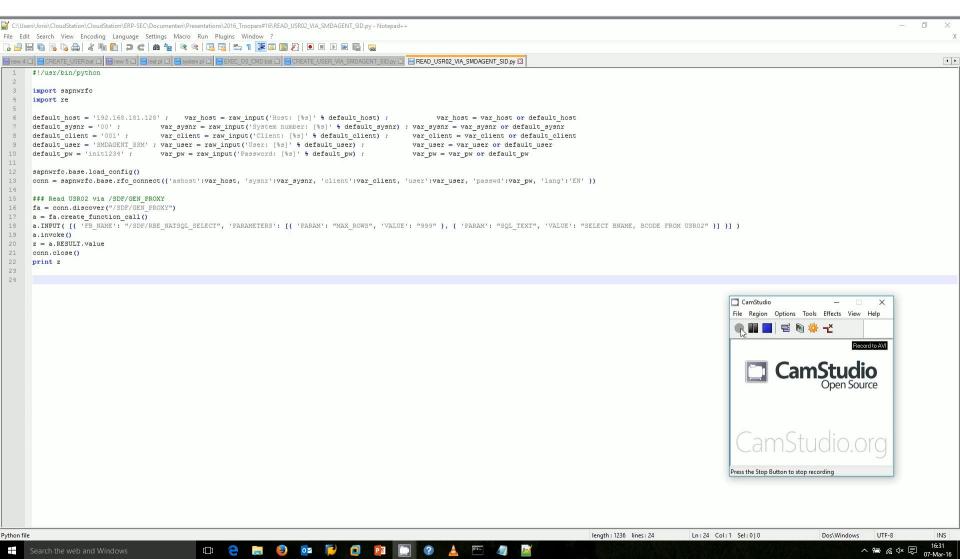


Exploitation Example 2

- System user SMDAGENT <SID>
- Exists not only in Solution Manager but also in connected satellite systems!
- Combines a remote enabled function module (/SDF/GEN_PROXY) that acts as a wrapper to call local FM (/SDF/RBE_NATSQL_SELECT) to execute SQL
- Retreive ANY DB table content.
- Pw hashes from USR02 -> bruteforce offline

```
Select C:\WINDOWS\system32\cmd.exe
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System number: 1001
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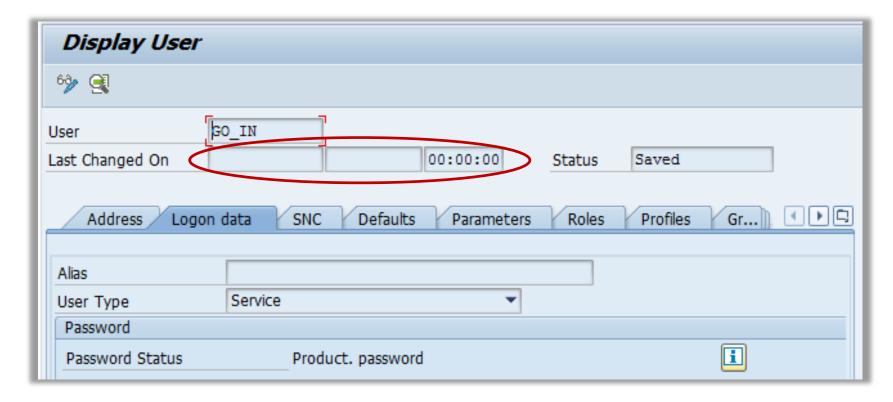




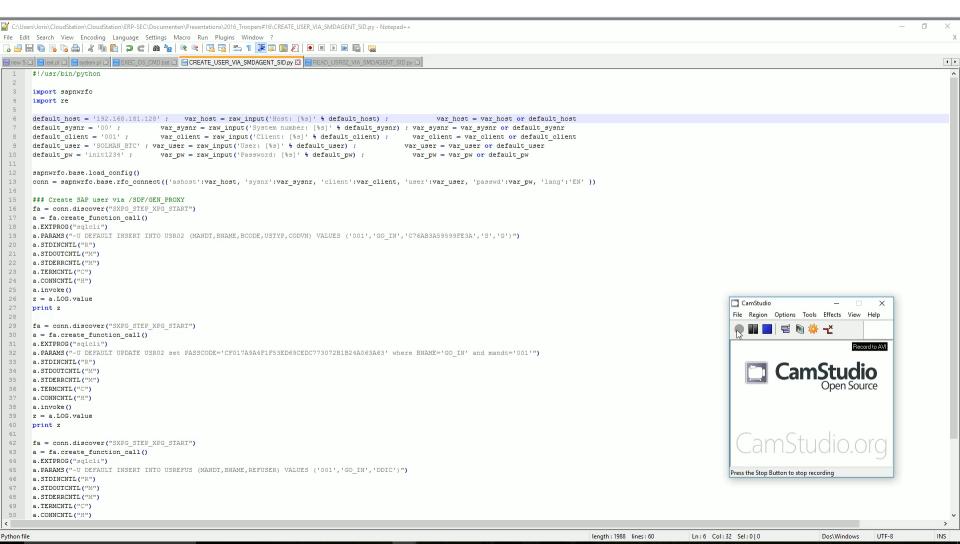


Exploitation Example 3

- System user SOLMAN BTC / init1234
- Can be used to execute OS commands via Function Module SXPG_STEP_XPG_START
- And from there use the implicit trust relation to the Database to create an SAP user directly in the SAP database with SAP ALL (no application level audit).









How did we find this?

- Found by indexing ABAP code with SOLR (Credits to Martin Ceronio)
- RTFM: SAP Solution Manager 7.0 EHP1 End-to-End Root Cause Analysis User Administration guide



SAP Solution Manager 7.0 EHP1 End-to-End Root Cause Analysis

Root Cause Analysis User Administration Gui

Document Version 1.6 - February 2010 Valid for SAP Solution Manager 7.0 EHP1

2.3.8 [SOLMAN.DUAL.AGTCOM]: Diagnostics agent **System User**

This user is a System User mandatory to register the SMD Agent during startup of the Agent with the Netweaver Java Stack via P4 connection. It is created in ADAP Client during the Managing Setup Wizards procedure. It has by default the password "init1234" which is proposed by the Setup Wizard but it can be freely customized during the setup of within the Advanced Setup of Diagnostics.

This user account is required during the Agent installation step.



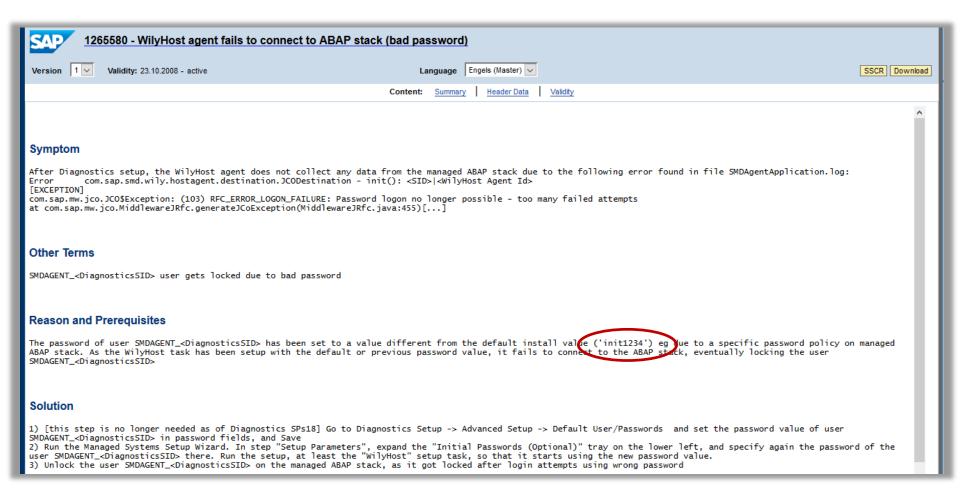
Please note that all communications between the SMD Agent and the Root Cause Analysis are transferred through this single connection.

Description	Recommended value	Default password	User store	ABAP Role / J2EE security role	Prerequisite	Created	Run-Time
System User for the SMD Agents connection to SAP Solution Manager	SMD_ADMIN	Init1234	ВАР	SAP_J2EE_ADMIN		X¹	x



How did we find this?

Oss note 1265580





How to protect?

Use our free tooling from https://www.protect4s.com to detect if the mentioned users have a default password in your SAP systems.







How to protect?

- SAP Security note **2293011** (not yet released)
- Check and change passwords of before mentioned users
- See SAP notes
 - 1985387 Potential information disclosure relating to SAP Solution Manager
 - 2119627 Change the Password for the Diagnostics Agent Connection User in SAP Solution Manager
 - 1774432 Missing authorization check in ST-PI
 - 1727914 Missing authorization checks in ST-PI
 - 1535611 Missing authorization check in ST-PI
 - 2248735 Code injection vulnerability in System Administration Assistant
 - 1416085 PFCG: Authorization maintenance for object S RFCACL
- Do not use *-authorisations for objects S RFC and S RFCACL





More research needed in some areas:

- Get more insight in exact amount of affected systems
- Get better understanding of all individual users and roles they have and how these evolved over time
- Get better understanding as of which particular versions users where created with default passwords





Wrapping up:

- Do not solely trust on Segregation of Duties, but remember SAP Security is also about your SAP Application, Operating system, Database, Network components, Frontends...
- Check and change passwords of all default accounts in all clients in all systems
- Patch, patch, patch
- Involve other teams
- Do periodic reviews of code, authorizations and platform/infrastructure security (tooling can help)
- Read the documentation





For more information please refer to:

- SAP Security notes:
 - 2253549 The SAP Security Baseline Template
 - 1985387 Potential information disclosure relating to SAP Solution Manager
 - 2119627 Change the Password for the Diagnostics Agent Connection User in SAP Solution Manager
 - 1774432 Missing authorization check in ST-PI
 - 1727914 Missing authorization checks in ST-PI
 - 1535611 Missing authorization check in ST-PI
 - 2248735 Code injection vulnerability in System Administration Assistant
 - 1416085 PFCG: Authorization maintenance for object S RFCACL
 - 2293011
- SAP Security guide for the SAP Solution Manager
- **Ponemon survey** (sponsored by Onapsis)
- Metasploit framework SAP user extract module
- ABAP Indexing via SOLR
- Ackuinet SAP Solution manager security presentation
- Onapsis Attacking the SAP Solution Manager



"TREAT YOUR PASSWORD LIKE YOUR TOOTHBRUSH. DON'T LET ANYBODY ELSE USE IT, AND GET A NEW ONE EVERY SIX MONTHS."

CLIFFORD STOLL



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